

CHAIRPERSON  
SARAH ANTHONY

VICE-CHAIRPERSON  
CAROL KOENIG

VICE-CHAIRPERSON PRO-TEM  
RANDY MAIVILLE

HUMAN SERVICES COMMITTEE  
TODD TENNIS, CHAIR  
RYAN SEBOLT  
DEB NOLAN  
BRIAN McGRAIN  
SARAH ANTHONY  
TERI BANAS  
ROBIN CASE NAEYAERT

**INGHAM COUNTY BOARD OF COMMISSIONERS**

*P.O. Box 319, Mason, Michigan 48854 Telephone (517) 676-7200 Fax (517) 676-7264*

THE HUMAN SERVICES COMMITTEE WILL MEET ON MONDAY, AUGUST 28, 2017  
AT 6:00 P.M., IN THE PERSONNEL CONFERENCE ROOM (D & E), HUMAN SERVICES  
BUILDING, 5303 S. CEDAR, LANSING.

**NOTE CHANGE IN TIME**

Agenda

Call to Order  
Approval of the [August 14, 2017](#) Minutes  
Additions to the Agenda  
Limited Public Comment

	Budget Book Section-Page
1. <u>Budget Hearings</u>	
a. Veteran Affairs.....	4-82
b. Tri-County Aging Consortium.....	4-80
c. Transportation Millage.....	4-78
d. MSHN Substance Abuse.....	4-76
e. Mid Michigan 2-1-1 Alliance.....	4-75
f. Medical Examiner.....	4-72
g. Medical Care Facility.....	4-68
h. Health Department.....	4-29
i. Department of Human Services.....	4-21
j. Cooperative Extension.....	4-5
k. Community Mental Health .....	4-2
l. Community Agencies.....	4-1
2. <u>Health Services Millage</u>	
3. <u>Final Ranking</u>	

Announcements  
Public Comment  
Adjournment

**PLEASE TURN OFF CELL PHONES OR OTHER ELECTRONIC DEVICES  
OR SET TO MUTE OR VIBRATE TO AVOID  
DISRUPTION DURING THE MEETING**

The County of Ingham will provide necessary reasonable auxiliary aids and services, such as interpreters for the hearing impaired and audio tapes of printed materials being considered at the meeting for the visually impaired, for individuals with disabilities at the meeting upon five (5) working days notice to the County of Ingham. Individuals with disabilities requiring auxiliary aids or services should contact the County of Ingham in writing or by calling the following: Ingham County Board of Commissioners, P.O. Box 319, Mason, MI 48854 Phone: (517) 676-7200. A quorum of the Board of Commissioners may be in attendance at this meeting. Meeting information is also available on line at [www.ingham.org](http://www.ingham.org).

HUMAN SERVICES COMMITTEE

August 14, 2017

Draft Minutes

Members Present: Tennis, Sebolt, Anthony (left at 7:53 p.m.), McGrain, Banas, Naeyaert, and Nolan

Members Absent: None

Others Present: Linda Vail, Jared Cypher, Phillip Bergquist, Jon Villasurda, Robin Reynolds, Douglas Edema, Ryan Buck, and others

The meeting was called to order by Chairperson Tennis at 6:34 p.m. in Personnel Conference Room "D & E" of the Human Services Building, 5303 S. Cedar Street, Lansing, Michigan.

Approval of the July 17, 2017 Minutes

WITHOUT OBJECTION, CHAIRPERSON TENNIS RECOGNIZED THAT THE MINUTES OF THE JULY 17, 2017 HUMAN SERVICES COMMITTEE MEETING WERE APPROVED AS PRESENTED.

Additions to the Agenda

None.

Limited Public Comment

None.

MOVED BY COMM. NAEYAERT, SUPPORTED BY COMM. MCGRAIN, TO APPROVE A CONSENT AGENDA CONSISTING OF THE FOLLOWING ACTION ITEMS:

2. Medical Care Facility – Resolution to Authorize the Issuing of Bonds for the Renovation and Expansion of the Medical Care Facility
3. Health Department
  - a. Resolution to Amend the Collaborative Agreement with the Capital Area United Way
  - c. Resolution to Authorize an OB/GYN Physician Services Agreement with Edward W. Sparrow Hospital Association
4. Special Transportation Millage – Resolution Authorizing the Third Amendment to the Agreement with the Capital Area Transportation Authority Dated January 1, 2016 through December 31, 2020

THE MOTION CARRIED UNANIMOUSLY.

THE MOTION TO APPROVE THE ITEMS ON THE CONSENT AGENDA CARRIED UNANIMOUSLY.

1. Interviews – Community Health Center Board

Dr. Douglas Edema interviewed for a position on the Community Health Center Board.

MOVED BY COMM. NOLAN, SUPPORTED BY COMM. BANAS, TO APPOINT OF DR. DOUGLAS EDEMA TO THE COMMUNITY HEALTH CENTER BOARD AND WAIVE THE INGHAM COUNTY RESIDENCY REQUIREMENT.

Discussion.

THE MOTION CARRIED UNANIMOUSLY.

3. Health Department

- b. Resolution to Authorize an Agreement with Sparrow Hospital for Medical Examiner Services

MOVED BY COMM. ANTHONY, SUPPORTED BY COMM. SEBOLT, TO APPROVE THE RESOLUTION TO AUTHORIZE AN AGREEMENT WITH SPARROW HOSPITAL FOR MEDICAL EXAMINER SERVICES.

Commissioner Banas disclosed that her husband was in the room. She stated that he worked in the media relations department at Sparrow Hospital.

Linda Vail, Health Officer, introduced the resolution.

Discussion.

Commissioner McGrain asked how much the County was currently paying for body transport.

Ms. Vail stated that the amount was approximately \$23,800. She further stated that it was a flat fee.

Discussion.

Ms. Vail stated that she recommended using including the body transport in the Sparrow contract because it would only be one contract to deal with as opposed to two.

Commissioner McGrain asked what they could do to lower the price in the future.

Ms. Vail stated that the price structure was based on a per capita rate, not by reportable death. She further stated that the previous contract was based on reportable death.

Commissioner McGrain asked who determined whether an autopsy would be necessary or not.

Ms. Vail stated that the medical examiner made that determination.

Commissioner McGrain asked how they could lower their costs.

Ms. Vail stated that the County needed to be attentive to the number of autopsies and if the number decreased, then there would be less cost to Sparrow. She further stated that then, the contract could be revisited.

Jared Cypher, Deputy Controller, stated that the increase would be reflected in the Controller's Recommended Budget.

Discussion.

Ms. Vail stated that the vendor for body transport had expressed interest in negotiating an increase in their rate as well.

Commissioner Banas stated that there was no competition for this service. She further stated that it would be more costly to bring the service into the Health Department. Commissioner Banas asked whether there would be a cost to terminate the body transport contract.

Ms. Vail answered no.

Commissioner Banas stated that it was worrisome that we did not know where the money was coming from. She asked if Ms. Vail had any input on where the funding should come from.

Ms. Vail stated that she did not believe that the Health Department should have the burden to take on this increase.

Mr. Cypher stated that the funding would come from the General Fund. He further stated that this issue was folded into the budget process and was part of the identified budget shortfall.

Ms. Vail stated that every position in the Health Department was scrutinized to see whether it would be needed or not because they were aware of what the budget would look like.

Commissioner Banas asked how the opioid epidemic had impacted this.

Ms. Vail stated that an autopsy was needed for deaths related to opioid use. She further stated that an autopsy was approximately \$2,500 each.

Ms. Vail stated there has been an increase in the number of opioid-related deaths, which correspondingly increased the number of necessary autopsies. She further stated that a toxicology study was expensive too.

Commissioner Nolan asked who identified whether an autopsy was needed.

Ms. Vail stated that it was set out in statute in 1953.

Discussion.

Commissioner Sebolt asked whether any conversations occurred about bringing the service in-house and then contracting with other counties to provide services.

Ms. Vail answered yes.

Discussion.

Chairperson Tennis asked how long this new contract would last.

Mr. Cypher answered that the proposed contract would terminate on December 31, 2021.

Ms. Vail stated that it would be more costly to bring the service in-house. She provided background on the in-house option.

Commissioner Naeyaert asked what effect this would have on ambulatory services in the county.

Ms. Vail stated that not all medical examiners use ambulances. She further stated that there were removal services available.

THE MOTION CARRIED UNANIMOUSLY.

MOVED BY COMM. MCGRAIN, SUPPORTED BY COMM. NOLAN, TO DIRECT THE CONTROLLER TO SEND A LETTER TO CAP-COG, THE STATE DELEGATION, AND THE FEDERAL DELEGATION DETAILING THE INCREASE IN COST THIS ISSUE POSES TO THE COUNTY AND ITS BUDGET.

THE MOTION CARRIED UNANIMOUSLY.

3. Health Department
  - d. Resolution Authorizing Agreements to Transfer Sparrow Medical Group – Volunteers of America Clinic to Ingham County Health Department

MOVED BY COMM. MCGRAIN, SUPPORTED BY COMM. NOLAN, TO APPROVE THE RESOLUTION AUTHORIZING AGREEMENTS TO TRANSFER SPARROW MEDICAL GROUP – VOLUNTEERS OF AMERICA CLINIC TO INGHAM COUNTY HEALTH DEPARTMENT.

Ms. Vail introduced this resolution.

Commissioner McGrain thanked Ms. Vail and her staff for making this happen.

THE MOTION CARRIED UNANIMOUSLY.

3. Health Department
  - e. Discussion of Ingham Community Health Centers (ICHC) Millage for Ingham County's Population Health & Wellness

Chairperson Tennis introduced this discussion item.

Jon Villasurda and Phillip Bergquist, ICHC Board Members, addressed the Committee.

Mr. Villasurda stated that the resolution that the ICHC passed was a result of the funding challenges that the ICHC and County was facing.

Mr. Bergquist stated that that they needed to recruit more providers and compensate them commensurate with the market. He further stated that the tricky part was getting over the process of salaries. Mr. Bergquist stated that the goal was to provide revenue generating services for the ICHC.

Discussion.

Commissioner Anthony asked how much millage money was unspent.

Mr. Cypher stated that he would send that information out to the Committee.

Discussion.

Commissioner Anthony asked when they needed to start discussing the millage cap.

Chairperson Tennis stated that that was a political question. He further stated that the millage language needed to be addressed, so that it was less restrictive.

Commissioner Anthony asked when the millage was up.

Mr. Cypher stated that the millage ended at the end of 2019.

Discussion.

Mr. Cypher stated that any change in the millage language would make it a new millage.

Commissioner McGrain stated that there was a lot of need out there, so the commissioners needed to identify what needs ought to be funded. He further stated that he was concerned with the lack of competitive salaries for providers.

Mr. Bergquist stated that they estimated it would cost approximately \$320,000 additionally to make provider salaries more competitive.

Commissioner Nolan stated that 40% of 1,000 IHP members used the ICHC. She asked whether there was political will to make the remaining 60% use ICHC as well.

Chairperson Tennis stated that the issue was a lack of providers, not a lack of demand. He further stated that this would increase demand, not the number of providers.

Commissioner Nolan stated that it could generate more revenue, which could then be used to compensate providers more. She asked that the numbers be provided to the commissioner.

Discussion.

Commissioner Sebolt asked whether our benefits package was competitive.

Mr. Bergquist stated that the benefits package was roughly competitive. He further stated that the salaries were not competitive.

Commissioner Sebolt asked whether they intended that the millage change to be a one-time change or whether they intended it to be in perpetuity.

Mr. Bergquist answered that they would prefer it in perpetuity.

Commissioner Anthony left the meeting at 7:53 PM.

Commissioner McGrain asked whether staff should be instructed to think creatively about the provider salary issue.

Chairperson Tennis asked whether there was an agenda item at Board Leadership to discuss the millage.

Mr. Cypher answered no. He further stated that this millage was part of the Board's five-year strategic plan.

Chairperson Tennis stated that there would be ample opportunity to examine this and other needs in 2018.

Commissioner Naeyaert stated that the voters would begin to tire of all these millages. She further stated that she would like to see this millage changed. Commissioner Naeyaert stated that mental health, elderly health issues, and access issues all needed to be addressed with a millage change.

Discussion.

Commissioner Banas stated that at Michigan State University, there were philanthropic dollars used to fund positions. She asked whether there was a way to fund a position or parts of salaries from philanthropic dollars.

Mr. Villasurda stated that other FQHC's could raise money in this manner, but structural changes would need to occur as well.

Discussion.

Mr. Bergquist stated that they did bring in a lot of grant money.

Discussion.

Announcements

Chairperson Tennis stated that he would not be attending the next Board Leadership meeting.

Commissioner Nolan stated that she would not be attending the next Board Leadership meeting.

Commissioner McGrain stated that he would not be attending the Human Services Budget Meeting.

Commissioner McGrain stated that the Hooked on Healthcare event was scheduled for August 17 from 12 p.m. to 4 p.m.

Public Comment

None.

Adjournment

The meeting was adjourned at 8:04 p.m.



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Capital Area United Way  
Clinton | Eaton | Ingham

August 17, 2017

Jared Cypher  
Deputy Controller, Ingham County  
P.O. Box 319,  
Mason, MI 48854

Mr. Cypher,

Thank you for the opportunity to request the restoration of funding of Central Michigan 2-1-1, a first-call-for-help line from United Way. The importance the services 2-1-1 offers the residents of Ingham County is evident in the tens of thousands of calls for help made by Ingham County residents every year.

Last year from August 10, 2016- August 10, 2017, 2-1-1 was contacted 22,841 times by Ingham County residents seeking help. Because of generous funding from Ingham County and other organizations, all 22,841 times, there was someone able to answer the call at every hour of every day. The majority of the callers were hungry and looking for food assistance followed by requests for utility service assistance and free tax preparation help. While the vast majority of calls came from Lansing, 2-1-1 also answered more than 1,000 calls for help from East Lansing and many calls from other parts of the county, including Holt (868 calls), Mason (451 calls), Haslett (340 calls) and Okemos (284 calls).

Having the ability to contact 2-1-1 gave Ingham County residents access to an up to date database of community resources that could help them. Because of 2-1-1, Ingham County residents were able to access the basic needs and services they needed but would not have known how to access. Residents were connected to a dozens of agencies including Ingham County services. Additionally, 2-1-1 answers many phone calls that would otherwise be fielded by county employees. In the 12 month period described above, 2-1-1 connected Ingham County residents with the Tri-County Office on Aging 840 times, The Ingham County Health Department 159 times and the Ingham County Animal Control and Shelter 52 times.

Not only does 2-1-1 save Ingham County residents time and considerable frustration by quickly connecting residents to the services they need, 2-1-1 provides this service at no cost to the more than 22,000 callers from Ingham County who sought help last year. The services provided to Ingham County by 2-1-1 constitutes 83.3 percent (\$141,005) of Capital Area United Way's 2-1-1 budget compared to Eaton County's 12.2 percent and Clinton County's 4.5 percent. Therefore, the funding provided by Ingham County is returned **more than three-fold** in services back to its residents. That is a significant return on your investment.

Beyond the numbers, the vital importance of 2-1-1 is told by the lives changed because 2-1-1 exists. Joanne called 2-1-1 after her electric bill skyrocketed due to her husband's use of electric life-sustaining medical equipment. Worried she was facing utility shut off, Joanne dialed 2-1-1 and was connected to an information and referral specialist who identified a program that seemed like it could address Joanne's situation. The specialist contacted the program in advance on Joanne's behalf and after learning that indeed the program

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Capital Area United Way  
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would be able to help Joanne, connected the two. The specialist followed up and learned that Joanne was able to get help paying her bill and also undergo weatherization of her home to make it more energy efficient, saving costs in the long term

When the most vulnerable residents of our community need help, 2-1-1 is continuously there, thanks in part to the generous support of entities like Ingham County. In order to continue to provide free, quality assistance during our neighbor's most distressing times, I respectfully ask Ingham County to continue its generous \$45,750 in funding to Capital Area United Way.

I invite any county officials or staff members who are interested to come join me in visiting Central Michigan 2-1-1's call center to hear for yourselves the desperation and the sighs of relief of your residents as they are connected to food pantries, health care, shelters and other basic needs. Please contact me at [t.kmetz@micauw.org](mailto:t.kmetz@micauw.org) or 517.203.5017. Thank you for your consideration.

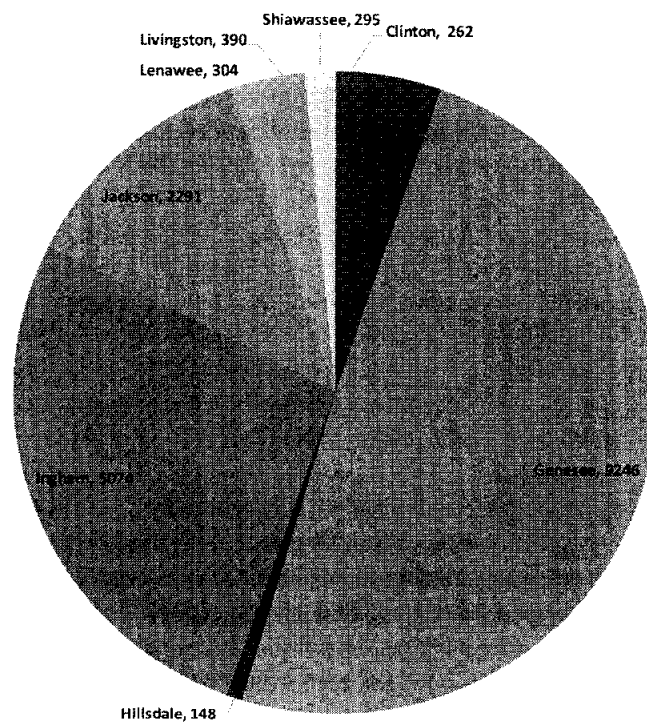
Sincerely,



Teresa Kmetz  
President & CEO  
Capital Area United Way

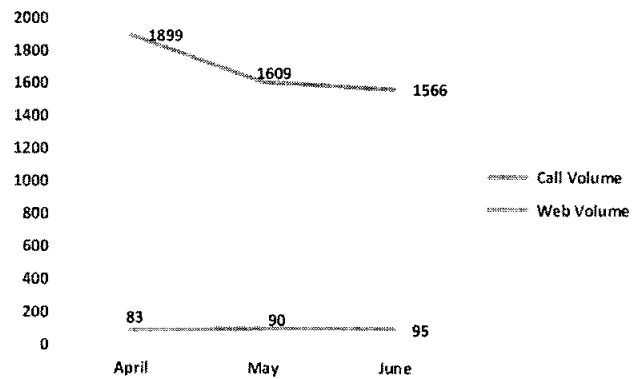
P.S. Enclosed are data from the second quarter of 2017 as well as information from 2-1-1's 2015 annual report. Please note that Ingham County call volume significantly outpaced all other counties served by Central Michigan 2-1-1 prior to the Flint water crisis and today has the highest call volume outside of Genesee County.

## Quarterly Call Volume by County



# Ingham County Summary

Top Referrals	
Electric Service Payment Assistance	870
Food Pantries	782
VITA Program Sites	290
Rent Payment Assistance	253
General Furniture Provision	182
Online Tax Preparation/E-Filing Sites	150
Community Shelters	144
General Legal Aid	136
Rental Deposit Assistance	111
Gas Service Payment Assistance	109

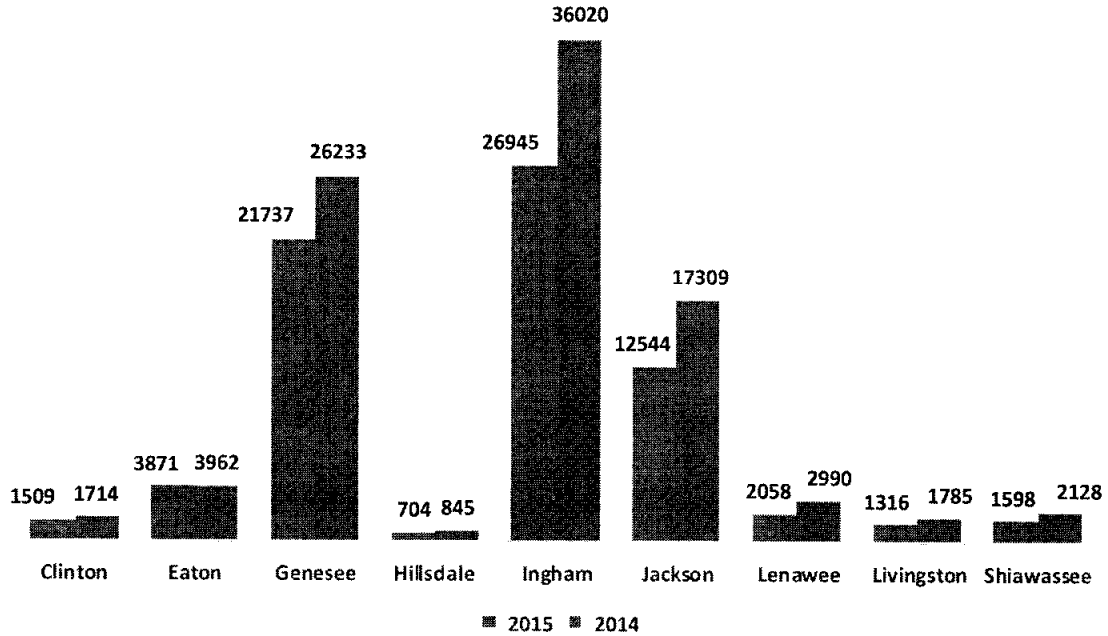


Top Unmet Needs	
VITA Program Sites*	209
Electric Service Payment Assistance	92
Rent Payment Assistance	88
Online Tax Preparation/E-Filing Sites	29
Rental Deposit Assistance	29

\* No immediate resource due to appointments being full when requested

## Per-County Call Volume Comparisons for 2014/2015

Central Michigan 2-1-1 receives calls from nine counties in Central Michigan; Clinton, Eaton, Genesee, Hillsdale, Ingham, Jackson, Lenawee, Livingston and Shiawassee. In 2015 some communities experienced a slight decrease in call volume, while others experienced a slight increase compared to last year.



Below is a month-to-month comparison of calls received during 2014 and 2015 throughout our nine county service area.

