

CHAIRPERSON
RYAN SEBOLT

VICE-CHAIRPERSON
CHRIS TRUBAC

VICE-CHAIRPERSON PRO-TEM
RANDY MAIVILLE

HUMAN SERVICES COMMITTEE
TODD TENNIS, CHAIR
IRENE CAHILL
CHRIS TRUBAC
THOMAS MORGAN
KARLA RUEST
SIMAR PAWAR
MONICA SCHAFER

INGHAM COUNTY BOARD OF COMMISSIONERS

P.O. Box 319, Mason, Michigan 48854 Telephone (517) 676-7200 Fax (517) 676-7264

THE HUMAN SERVICES COMMITTEE WILL MEET ON MONDAY, AUGUST 28, 2023 AT 6:30 P.M., IN CONFERENCE ROOM A, HUMAN SERVICES BUILDING, 5303 S. CEDAR, LANSING AND VIRTUALLY AT <https://ingham.zoom.us/j/83587032242>.

Agenda

Call to Order

Approval of the [August 14, 2023](#) Minutes

Additions to the Agenda

Limited Public Comment

	Budget Book
1. <u>Budget Hearings</u>	<u>Section-Page</u>
a. Veteran Affairs.....	4-127
b. Tri-County Aging Consortium.....	4-123
c. Transportation Millage.....	4-121
d. Potter Park Zoo.....	4-112
e. Parks.....	4-96
f. MSHN Substance Abuse.....	4-94
g. Mid Michigan 2-1-1 Alliance.....	4-92
h. Medical Examiner.....	4-89
i. Medical Care Facility.....	4-86
j. Housing Commission.....	4-82
k. Health Department.....	4-43
l. Fair.....	4-32
m. Environmental Affairs Commission.....	4-29
n. Department of Human Services.....	4-21
o. Cooperative Extension.....	4-5
p. Community Mental Health.....	4-2
q. Community Agencies.....	4-1
2. <u>Final Ranking</u>	

Announcements

Public Comment

Adjournment

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The County of Ingham will provide necessary reasonable auxiliary aids and services, such as interpreters for the hearing impaired and audio tapes of printed materials being considered at the meeting for the visually impaired, for individuals with disabilities at the meeting upon five (5) working days notice to the County of Ingham. Individuals with disabilities requiring auxiliary aids or services should contact the County of Ingham in writing or by calling the following: Ingham County Board of Commissioners, P.O. Box 319, Mason, MI 48854 Phone: (517) 676-7200. A quorum of the Board of Commissioners may be in attendance at this meeting. Meeting information is also available on line at www.ingham.org.

HUMAN SERVICES COMMITTEE

August 14, 2023

Draft Minutes

Members Present: Tennis, Cahill, Morgan, Pawar, Ruest, and Schafer.

Members Absent: Trubac.

Others Present: Nike Shoyinka, Jill Story, Jared Cypher, Scott Moles, Deanna LaBrenz, and others

The meeting was called to order by Chairperson Tennis at 6:30 p.m. in Conference Room A of the Human Services Building, 5303 S. Cedar Street, Lansing, Michigan. Virtual public participation was offered via Zoom at <https://ingham.zoom.us/j/83587032242>.

Approval of the July 17, 2023 Minutes

CHAIRPERSON TENNIS STATED THE JULY 17, 2023 MINUTES WERE APPROVED WITHOUT OBJECTION. Absent: Commissioner Trubac.

Additions to the Agenda

5. Health Department
 - g. Resolution to Authorize Purchasing Individual Gift Cards for AmeriCorps State Members

Removed –

2. Stockbridge Community Schools – American Rescue Plan Act of 2021 Grant (Presentation)

Limited Public Comment

Scott Moles, Ingham County Resident, provided a statement in regards to the issues concerning the Ingham County Medical Care Facility on Dobie Road, including the results of the July 2023 survey conducted by the State of Michigan. The handout was provided as Attachment A.

MOVED BY COMM. RUEST, SUPPORTED BY COMM. MORGAN, TO APPROVE A CONSENT AGENDA CONSISTING OF THE FOLLOWING ACTION ITEMS:

3. Tri-County Office on Aging – Resolution to Approve Tri-County Office on Aging's Fiscal Year 2024 Annual Implementation Plan
4. Special Transportation Millage – Resolution to Authorize the Tenth Amendment to the Agreement with the Capital Area Transportation Authority Dated January 1, 2016 Through December 31, 2025

5. Health Department
 - a. Resolution to Authorize Ingham County Health Department to Accept Donations
 - b. Resolution to Authorize Amendment #4 to the 2022-2023 Emerging Threats Master Agreement with the Michigan Department of Health and Human Services for the Delivery of Public Health Services under the Comprehensive Agreement
 - c. Resolution to Amend the Agreement with Michigan Department of Labor & Economic Opportunity
 - d. Resolution to Authorize an Agreement with Michigan Primary Care Association
 - e. Resolution to Authorize an Agreement with Dr. Aaron Dora-Laskey for Medication Assisted Treatment Physician Services
 - g. Resolution to Authorize Purchasing Individual Gift Cards for AmeriCorps State Members

THE MOTION CARRIED UNANIMOUSLY. Absent: Commissioner Trubac.

THE MOTION TO APPROVE THE ITEMS ON THE CONSENT AGENDA CARRIED UNANIMOUSLY. Absent: Commissioner Trubac.

1. Interviews – Department of Health and Human Services Board

Jill Story interviewed for the Department of Health and Human Services Board.

5. Health Department
 - f. Resolution to Authorize an Agreement with Luma Health through the Michigan Primary Care Association for Patient Communication Services

MOVED BY COMM. MORGAN, SUPPORTED BY COMM. SCHAFER, TO APPROVE THE RESOLUTION.

Commissioner Schafer asked for an explanation on the incentive payments from the Ingham County Health Department's (ICHD) Community Health Centers' (CHC) ongoing participation in Michigan Primary Care Association's (MPCA) value-based programs.

Dr. Nike Shoyinka, Ingham County Health Department Chief Medical Health Officer, stated the value-based programs were a framework that prioritized patient outcomes from the work or services that were provided by healthcare providers. She further stated that payments were based on these services.

Dr. Shoyinka stated in some systems, issues would include patient satisfaction in addition to the medical outcome and based on the reimbursement and incentives as opposed to paying fee for service. She further stated that the MPCA participated in a value-based program and the incentives that the ICHC received, were a result of that value-based program.

Dr. Shoyinka stated these incentives were used to cover Luma Health, which provided digital services, such as telehealth. She further stated that digital health held critical pieces to safe and timely healthcare delivery.

Dr. Shoyinka stated this was where the MPCA would direct the value-based programs and provide the incentives that the health center received. She further stated that other organizations that they worked with, worked through systems like the MPCA.

Chairperson Tennis stated there had been various changes to the Medicaid rules and the Affordable Care Act which provided incentive payments for patient outcomes and responses. He further stated that utilizing this would help a patient who might need more assistance.

Dr. Shoyinka stated this program also involved a patients' care plan, which ensured that the patient had a treatment plan that they understood, as the shared decision making was a big portion of the value.

Chairperson Tennis stated if a patient did better, the CHC's would get the incentives. He further stated this was an important, not only for the health of the patients, but for the financing structure as well.

Dr. Shoyinka stated these incentives would cover the cost of some of the operations of the digital services through Luma Health.

Commissioner Schafer asked if the MPCA also ran Luma Health.

Dr. Shoyinka clarified that the MPCA was similar to a supporting body for the Federally Qualified Health Center's (FQHC) across the State of Michigan. She further stated they received and had funding that the ICHD would work through and give support to the FQHC.

THE MOTION TO APPROVE THE RESOLUTION CARRIED UNANIMOUSLY. Absent: Commissioner Trubac.

6. Board Referral – Resolution #2023-11 from the Ontonagon County Board of Commissioners Regarding the State of Michigan Sanitary Code Resolution

Chairperson Tennis stated the Board Referral would be placed on file.

Announcements

Commissioner Morgan stated, in regards to the appointment of Jill Story to the Department of Health and Human Services Board, that given some of the serious complaints and allegations that had been discussed, the Health and Human Services Board might need someone who would fit more of an elder care and patient advocate role to represent as a neutral party, as opposed to an attorney who specialized in defending nursing homes against patient complaints. He further stated that he hated to vote against people, but that if others agreed, it might be for the best.

Discussion on the interview of Jill Story.

Commissioner Cahill stated that Unity in the Community picnic was on Friday, August 25, 2023 from 4:00 p.m. to 7:00 p.m. at the Hawk Island Park and that it would be a be fun and free event. She further stated there would also be free parking.

Public Comment

None.

Adjournment

The meeting was adjourned at 6:54 p.m.

ATTACHMENT A: Mr. Moles' provided statement and included State of Michigan report.

8/14/2023

Again, I would like to thank this board for their involvement in the issues concerning IRMCF/Dobie rd. As you observed at the last Dobie board meeting, accountability and transparency has improved.

I would like to go on record that I attend these meeting as an advocate for the residents of Dobie Rd. not just my wife. Of course several issues impact my wife as they also impact many of the residents. I do not come before just to continue to look for an answer that would appease me. I am trying to advocate for many of the residents that have the same issues as we have.

Many are not aware of the internal grievance procedure and forms. ~~Are~~ do not have the skills to fill one out. In addition, many do not have a family member or care giver to assist. Several are unwilling to report a grievance for fear of retaliation.

I would like to make you aware, if you aren't already, of the results of the July survey by the State Of Michigan. The final report was printed and is posted online. This survey has resulted in 9 grievances. Some are a repeat of the survey done dec 22,2022. In addition, on the national Medicare.gov national rating site, ICMCF has a 2 star rating with a red flag. I am enclosing copies of the report if you have not seen it.

Thanks for listening,

Scott Moles



Consider this when choosing a nursing home

Visit the nursing homes that interest you before making a final decision so you can see the residents, staff, and nursing home setting. Take a copy of the [Nursing Home Checklist](#) when you visit to help you evaluate the quality.

[Guide to choosing a nursing home](#)

[Alternatives to nursing home care](#)

[How Medicare covers skilled nursing facility care](#)

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Medicare.gov



Ingham County Medical Care Fac

3860 Dobie Rd

Okemos, MI 48864

(517) 381-6100

[Get Directions](#)


To print all available information at once, open the expanded view.

[Expand page](#)

Data last updated: July 26, 2023

To explore and download nursing home data, [visit the data catalog on CMS.gov](#)

Consumer alert

Nursing homes that have been cited for potential issues related to abuse have the following icon next to their name:  More information about this, and what to do if you suspect abuse has occurred can be found [here](#)

Overall star rating for nursing homes

The overall star rating for nursing homes lets you compare nursing homes on topics you consider most important, and gives you a “snapshot” of the quality of each nursing home. The rating, between 1 to 5 stars, combines results and data from 3 important sources, including:

- Health inspections
- Staffing
- Quality measures

A star rating is calculated for each of these 3 sources, along with an overall rating.

How should I use the nursing home star ratings?

Star ratings can give you important information and help you compare nursing homes, but aren't a substitute for visiting the nursing home. Use the star ratings together with other sources of information, and review the [Guide to Choosing a Nursing Home](#) and the [Nursing Home Checklist](#) to help you think of questions to ask when you visit the nursing home and determine whether a nursing home fits you or your family members' needs.

 An official website of the United States government [Here's how you know](#) 

Medicare.gov

 Menu

Nursing home

Ingham County Medical Care Fac

Overall rating:



LOCATION

3860 Dobie Rd
Okemos, MI 48864

PHONE NUMBER

(517) 381-6100

 Save to Favorites

Ratings Details Location



RATINGS

Overall rating



Below average

The overall rating is based on a nursing home's performance on 3 sources: health inspections, staffing, and quality measures.

[Learn how Medicare calculates this rating](#)

Health inspections



Below average

[View Inspection Results](#)

Staffing



Much below average

[View Staffing Information](#)

Ingham County Medical Care Fac



Health inspections

State inspectors conduct yearly health and safety inspections of nursing homes for compliance with Medicare and Medicaid regulations. A nursing home may also be inspected based on a complaint submitted by a resident (or other individual), or based on a facility's self-reported incident. Nursing homes are also inspected for compliance with infection control and prevention standards.

[Learn more about health inspections](#)

Health inspections rating



Below average

The health inspection star rating is based on each nursing home's current health inspection and 2 prior inspections, as well as findings from the most recent 3 years of complaint inspections and 3 years of infection control inspections.

Most recent health inspection

Date of most recent inspection

06/29/2022

[View full report](#)

Total number of health citations

↓ Lower is better

15

**Average number of health citations in the U.S.: 8.9****Average number of health citations in Michigan: 12.0**

Complaint inspections

Date(s) of complaint inspection(s) between 7/1/2022 - 6/30/2023

02/23/2023

[View full report](#)**Number of complaints in the past 3 years that resulted in a citation**↕ *Lower is better*

35

Number of times in the past 3 years a facility-reported issue resulted in a citation↓ *Lower is better*

4

Infection control inspections

Date(s) of infection control inspection(s) between 7/1/2022 - 6/30/2023

No infection control inspections

Number of citations from infection control inspections in the past 3

years

↓ *Lower is better*

2

[View all health inspection, infection control inspection, complaint, and facility-report details](#)

Note: Some inspection reports may include explicit language that some people may find offensive. We include this language to accurately document verbal communications in inspection findings.

Ingham County Medical Care Fac



Staffing

Higher staffing levels and lower staffing turnover in a nursing home may mean higher quality of care for residents. Hours worked by different types of staff are reported by nursing homes, and are used to calculate a ratio of staffing hours per resident per day and the staffing turnover rate. Hours per resident per day describe the average amount of time staff are available to spend with each resident each day. Staff turnover describes how many staff stop working at the facility within a given year.

[Learn more about staffing](#)

Staffing rating



Much below average

Staffing levels and turnover of staff in nursing homes may impact the quality of care nursing home residents get. Higher staffing ratings mean there are more nursing staff and less turnover of the staff, which may mean higher quality of care. The staffing rating is based on these measures:

1. Registered Nurse (RN) hours per resident per day in a three-month period;
2. Total nurse staffing (including RN, licensed practical nurse (LPN), and nurse aide) hours per resident per day in a three-month period;
3. Total nurse staffing hours per resident per day on the weekend in a three-month period;
4. Total nurse staff turnover within a given year;
5. RN turnover within a given year; and
6. Number of administrators who have left the nursing home within a

given year.

The hours per resident per day represent each facility's average over the last reported three-month quarter. For example, if the RN hours per resident per day is 45 minutes, then an average of 45 minutes of RN care are available to each resident throughout the day. However, these measures don't necessarily show the number of staff present at any given time, or reflect the amount of care given to any one resident. Additionally, these measures include nursing staff with administrative duties. Individual residents may experience different staffing interactions on any given day based on the particular care they need.

There are other staff in a nursing home that aren't captured in these measures or ratings, but still provide care and services to residents. These include staff in rehab therapy, social services, food and nutrition services, and others.

Average number of residents per day

153.5

National average: 80.7

Michigan average: 78.9

Total number of nurse staff hours per resident per day

↑ *Higher numbers are better*

1 hour and 34 minutes

National average: 3 hours and 46 minutes

Michigan average: 3 hours and 56 minutes

Registered Nurse hours per resident per day

↑ *Higher numbers are better*

33 minutes

National average: 40 minutes

Michigan average: 46 minutes

LPN/LVN hours per resident per day

⬆ *Higher numbers are better*

59 minutes

National average: 53 minutes

Michigan average: 54 minutes

Nurse aide hours per resident per day

⬆ *Higher numbers are better*

0 minutes

National average: 2 hours and 13 minutes

Michigan average: 2 hours and 16 minutes

Total number of nurse staff hours per resident per day on the weeken

⬆ *Higher numbers are better*

1 hour and 10 minutes

National average: 3 hours and 17 minutes

Michigan average: 3 hours and 23 minutes

Physical therapist staff hours per resident per day

⬆ *Higher numbers are better*

20 minutes

National average: 4 minutes

Michigan average: 4 minutes

Registered Nurse (RN) staffing

Registered nurses (RNs) are licensed healthcare professionals who are responsible for the coordination, management and overall delivery of care to the residents. Some nursing homes have more residents who are sicker than others may require a greater level of care, and nursing homes that have more RN staff may be better able to meet the needs of those residents.

Average number of residents per day

153.5

National average: 80.7

Michigan average: 78.9

Registered Nurse hours per resident per day

⬆ *Higher numbers are better*

35 minutes

National average: 40 minutes

Michigan average: 46 minutes

Registered Nurse hours per resident per day on the weekend

⬆ *Higher numbers are better*

25 minutes

National average: 27 minutes

Michigan average: 28 minutes

Staff turnover

Staff turnover is the percent of nursing staff or number of administrators that stay at a facility within a given year. Low turnover indicates that facilities generally retain staff.

for longer periods of time. Lower turnover is preferred because staff who work in longer periods of time may become more familiar with the residents and the facility's procedures.

Total nursing staff turnover

↓ *Lower numbers are better*

Not available ⁶

National average: 53.5%

Michigan average: 52.5%

Registered Nurse turnover

↓ *Lower numbers are better*

Not available ⁶

National average: 50.4%

Michigan average: 46.8%

Number of administrators who have left the nursing home

↓ *Lower numbers are better*

Not available ⁶

National average: 0.8

Michigan average: 0.7

Quality measures



Much above average

COVID-19 vaccination rates

[View Quality Measures](#)

The percent of residents and staff who are up to date with their vaccines, and state and national rates.

[View Vaccination Rates](#)

Fire safety inspections & emergency preparedness

Nursing homes are inspected for building design and operational features designed to provide safety from fire, smoke, electrical failures and gas leaks. Nursing homes are also surveyed for emergency preparedness.

[View Inspection Details](#)

Penalties

Medicare may impose penalties on a nursing home when there's a serious health or fire safety citation or if the nursing home fails to correct a citation for a long period of time.

[View Penalties Details](#)

Number of certified beds

236

Ingham County Medical Care Fac



Quality measures

[Learn more about quality measures](#)

[Find out why these short-stay measures are important](#)

[Find out why these long-stay measures are important](#)

[Get current data collection period](#)

Quality measures rating



Much above average

Short-stay quality measures



Much above average

Long-stay quality measures



Above average

Quality measures for nursing homes

The quality measures star rating measures parts of nursing home performance in certain areas of care, like if residents have gotten their flu shots, are in pain, or are losing weight. By comparing scores, you can see how nursing homes may be different from each other.

The quality measures star rating is calculated from 2 different types of quality measures: short- and long-stay resident quality measures.

Short-stay quality measures

Short-stay quality measures show the average level of a nursing home's performance in certain areas of care for those who stayed in a nursing home for 100 days or less or are covered under the Medicare Part A Skilled Nursing Facility (SNF) benefit. Short-stay residents often are those recovering from surgery or being discharged from a hospital stay. Many short-stay residents get care in a nursing home until they're able to go back home or to the community. [Get more information on what these measures mean and why they're important.](#)

Long-stay quality measures

Long-stay quality measures show the average level of a nursing home's performance in certain areas of care for those who stayed in a nursing home for 101 days or more. Residents in a nursing home for a long-stay are usually not healthy enough to leave a nursing home and can't live at home or in a community

setting. These residents may be older and have more serious health issues. [Get more information on what these measures mean and why they're important.](#)

For more in-depth information of the quality measures star rating system, view the [Technical Users' Guide](#).

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**Participates in Medicare / Medicaid /
Medicare and Medicaid**

With a resident and family council?
Resident

Located within a hospital?
No

Automatic sprinkler systems in all required areas?
Yes

In a Continuing Care Retirement Community?
No

Legal business name
Ingham County Medical Care Facility

Ownership type
Government - County

Affiliated entity name
None - This facility isn't part of an affiliated entity.

Affiliated entity ID
None - This facility isn't part of an affiliated entity.

Ownership Details

LOCATION