

CHAIRPERSON
DALE COPEEDGE

VICE-CHAIRPERSON
VICTOR CELENTINO

VICE-CHAIRPERSON PRO-TEM
VINCE DRAGONETTI

LAW ENFORCEMENT COMMITTEE
PENELOPE TSEBNOGLOU, CHAIR
DEBBIE DE LEON
VICTOR CELENTINO
CAROL KOENIG
RANDY SCHAFFER
VINCE DRAGONETTI

INGHAM COUNTY BOARD OF COMMISSIONERS

P.O. Box 319, Mason, Michigan 48854 Telephone (517) 676-7200 Fax (517) 676-7264

THE LAW ENFORCEMENT COMMITTEE WILL MEET ON THURSDAY, AUGUST 30, 2012 AT 5:00 P.M., IN THE PERSONNEL CONFERENCE ROOM (D & E), HUMAN SERVICES BUILDING, 5303 S. CEDAR, LANSING.

NOTE CHANGE IN TIME

Agenda

Call to Order
Approval of the [August 16, 2012 Minutes](#)
Additions to the Agenda
Limited Public Comment

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| 1. <u>Budget Hearings</u> | |
| a. Animal Control | 6-1 |
| b. Community Corrections | 6-11 |
| c. Ingham County 911 Dispatch Center | 6-18 |
| d. Office of Homeland Security and Emergency Management | 6-25 |
| e. Prosecuting Attorney | 6-34 |
| f. Sheriff | 6-68 |
| g. Tri-County Metro Narcotics Squad | 6-141 |
| 2. <u>Final Ranking</u> | |

Announcements
Public Comment
Adjournment

PLEASE TURN OFF CELL PHONES OR OTHER ELECTRONIC DEVICES OR SET TO MUTE OR VIBRATE TO AVOID DISRUPTION DURING THE MEETING

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LAW ENFORCEMENT COMMITTEE

August 16, 2012

Minutes

Members Present: Debbie De Leon, Victor Celentino, Carol Koenig, Randy Schafer, and Vince Dragonetti

Members Absent: Penelope Tsernoglou

Others Present: Board Chairperson Copedge, John Neilsen, Anne Burns, Joel Maatman, Lance Langdon, Stuart Dunnings and others.

The meeting was called to order by Vice - Chairperson De Leon at 6:02 p.m. in the Personnel Conference Room "D & E" of the Human Services Building, 5303 S. Cedar Street, Lansing.

Approval of the July 12, 2012 Minutes

The July 12, 2012 Minutes were approved as submitted.

Additions to the Agenda

1. Substitute - Resolution to Reorganize Animal Control Positions and Waive the Hiring Freeze and Provide Backfill

- 4d. Late – Resolution Authorizing a Backup Connection for the 911 Phone System

Limited Public Comment

Anne Burns, Animal Control Deputy Director introduced herself.

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. DRAGONETTI, TO APPROVE A CONSENT AGENDA FOR THE FOLLOWING ITEMS:

2. Office of Homeland Security & Emergency Management
 - b. Resolution Authorizing a Battery Replacement Project for the Public Safety Wireless Voice Communication System
 - c. Resolution to Accept Grant Funds from the State of Michigan Emergency Management Performance Grant (EMPG) for FY 2012

3. Prosecuting Attorney - Resolution to Authorize a Juvenile Accountability Grant from the Capitol Region Community Foundation and Sub-Contract with the Dispute Resolution Center of Central Michigan

MOTION CARRIED UNANIMOUSLY. Absent: Chairperson Tsernoglou and Comm. Koenig

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. DRAGONETTI, TO APPROVE THE ITEMS ON THE CONSENT AGENDA.

MOTION CARRIED UNANIMOUSLY. Absent: Chairperson Tsernoglou and Comm. Koenig

1. Animal Control - Resolution to Reorganize Animal Control Positions and Waive the Hiring Freeze and Provide Backfill

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. CELENTINO, TO APPROVE THE RESOLUTION TO REORGANIZE ANIMAL CONTROL POSITIONS AND WAIVE THE HIRING FREEZE AND PROVIDE BACKFILL.

(Comm. Koenig arrived at 6:05 p.m.)

Vice-Chairperson De Leon questioned the difficulty of meeting the service delivery and asking if something similar to closing the jail post could be an option to reduce costs. Ms. Burns, Animal Control Deputy Director, explained if there was a reduction in space more euthanasia would need to take place and that could cause uproar in the community. Vice-Chairperson De Leon acknowledged there may be uproar with the public; however, the County may be forced to make decisions that are unfavorable. Vice-Chairperson De Leon asked if a reduction of space has been considered. Ms. Burns stated that it has not but will discuss the concept with the Director. Comm. Koenig questioned how the idea would translate into savings noting the jail savings was attributed to personnel. Vice-Chairperson De Leon noted that Animal Control is now pulling officers from the road to cover the kennel. Ms. Burns stated that they are working on a cost analysis of various personnel and will keep in mind how it may translate into savings.

Comm. Celentino asked if there would be any consequences in response time with the proposed positions being changed. Ms. Burns stated it is not foreseen because split positions will now fill shift gaps, plus, it is anticipated that officers will not be pulled from the road. Ms. Burns explained how the Trustees have donated their time; however, there are some areas where training and experience are needed.

MOTION CARRIED UNANIMOUSLY. Absent: Chairperson Tsernoglou

(Board Chairperson Copedge left at 6:15 p.m.)

2. Office of Homeland Security & Emergency Management
 - a. Resolution to Enter into a Contract with Westshore Services for Outdoor Warning Sirens Utilizing the FY2010 Homeland Security Grant Program Funds

MOVED BY COMM. KOENIG, SUPPORTED BY COMM. DRAGONETTI, TO APPROVE THE RESOLUTION TO ENTER INTO A CONTRACT WITH WESTSHORE SERVICES FOR OUTDOOR WARNING SIRENS UTILIZING THE FY2010 HOMELAND SECURITY GRANT PROGRAM FUNDS.

Vice-Chairperson De Leon asked how the sirens were selected. Mr. Neilsen explained the sirens are a Tri-County project and eventually all sirens will be upgraded or new. He reminded the Committee that this program has been in effect for the past three years. Major Maatman stated the selection was based on necessity. Vice-Chairperson De Leon questioned if the siren in Lansing Township has been repaired or replaced. Major Maatman stated he will provide the Committee with an update regarding the siren in Lansing Township.

MOTION CARRIED UNANIMOUSLY. Absent: Chairperson Tsernoglou

4. Controller's Office - Update on Ingham County 911 Central Dispatch Center
 - a. Civilian Complaint Procedures
 - b. 911 Phone System Report
 - c. 911 Activity Report

Mr. Neilsen stated that currently there are repairs being done to eliminate the problems with the phone lines. He described how the problems will be resolved and current grant opportunities. Mr. Langdon provided details on the changes being made to the connectivity between the 911 centers. The Committee discussed the vendor contracts, vendor fulfillment of the contract, and if it would be necessary to take action against vendors. Mr. Langdon noted that Clinton and Eaton Counties are waiting until the current issues are resolved before they come on line. Mr. Neilsen noted that Clinton and Eaton Counties have accepted there will be an added expense because of the necessary upgrades.

Mr. Neilsen noted that during the brief outage the back up plan worked and phones were switched and being answered by Livingston County. He described how dispatching and emergency response took place.

Mr. Langdon reviewed the call statistics. Comm. Schafer asked for the percentage of valid emergencies versus repetitive calls for example a car accident where you have multiple people calling on the same accident. Mr. Langdon stated he did not have that information; however, it does increase the time to answer other incoming calls. He then described how repetitive calls are handled. Vice-Chairperson De Leon questioned if there is a peak call time and would like to know the order of how a call is handled. Mr. Langdon will provide the Committee with a flow chart of dispatchers and call takers on duty, number of calls, peak times, and how the calls are handled. Comm. Schafer asked if there was a difference in call center response time for rural communities. Mr. Langdon answered no.

Vice-Chairperson De Leon asked how much training was provided to the employees at the call center. Mr. Langdon stated that all employees received 40 hours of training over a four week period before opening the center and training has continued since opening. He described the training. The Committee discussed the training at the call center.

Vice-Chairperson De Leon expressed her concern that call center employees have a very stressful job and there seems to be early burnout. She asked what is being done to retain employees and lessen the burnout. Mr. Langdon described how employees are cross trained, the distribution of calls, and the use of experienced dispatchers. He further explained that they are working on making the various fire departments more uniform for the dispatchers and emergency responders. He noted that the fire chiefs are responsive to the changes. Comm. Koenig expressed her concern that the confidentiality associated with the job can cause stress then asked if that is being addressed. Mr. Langdon stated the CARES program is available to the employees and counselors available for major events. Vice-Chairperson De Leon stated she would like to see a more proactive approach rather than a reactive approach.

The Committee discussed the number of employees in the FOP and Teamsters, grievances, and arbitration.

Vice-Chairperson De Leon asked for a radio system update. Mr. Langdon explained that there was a problem with the equipment when moving; however, the back up was working fine and dispatchers quickly transitioned to the back up.

d. Resolution Authorizing a Backup Connection for the 911 Phone System

MOVED BY COMM. CELENTINO, SUPPORTED BY COMM. SCHAFER, TO APPROVE THE RESOLUTION AUTHORIZING A BACKUP CONNECTION FOR THE 911 PHONE SYSTEM.

MOTION CARRIED UNANIMOUSLY. Absent: Chairperson Tsernoglou

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. CELENTINO, TO SUSPEND THE BOARD RULES TO ALLOW COMM. KOENIG TO VOTE ON THE MINUTES AND CONSENT AGENDA.

MOTION CARRIED UNANIMOUSLY. Absent: Chairperson Tsernoglou

Comm. Koenig voted yes to approve the minutes and the consent agenda.

Announcements

Mr. Neilsen announced the Budget Hearing will be held August 30, 2012 at 6:00 pm. Comm. Celentino stated he was not able to attend the Budget hearing on August 30, 2012 because of a work activity. The Committee agreed to hold the Budget Hearing at 5:00 pm so that Comm. Celentino could attend.

Vice-Chairperson De Leon stated that she had won her primary. Comm. Celentino congratulated Commissioners De Leon and Comm. Koenig on winning their primaries.

Public Comment

None.

The meeting adjourned at approximately 6:55 p.m.

Respectfully submitted,

Julie Buckmaster