

CHAIRPERSON  
DALE COPEEDGE

VICE-CHAIRPERSON  
VICTOR CELENTINO

VICE-CHAIRPERSON PRO-TEM  
VINCE DRAGONETTI

LAW ENFORCEMENT COMMITTEE  
PENELOPE TSENOGLOU, CHAIR  
DEBBIE DE LEON  
VICTOR CELENTINO  
CAROL KOENIG  
RANDY SCHAFFER  
VINCE DRAGONETTI

## **INGHAM COUNTY BOARD OF COMMISSIONERS**

*P.O. Box 319, Mason, Michigan 48854 Telephone (517) 676-7200 Fax (517) 676-7264*

THE LAW ENFORCEMENT COMMITTEE WILL MEET ON THURSDAY, MAY 31, 2012 AT 6:00 P.M., IN THE PERSONNEL CONFERENCE ROOM (D & E), HUMAN SERVICES BUILDING, 5303 S. CEDAR, LANSING.

### Agenda

Call to Order

Approval of the [May 10, 2012 Minutes](#)

Additions to the Agenda

Limited Public Comment

1. Ingham County Office of Homeland Security & Emergency Management/Sheriff's Office - Resolution to Enter into a Contract with [Trauma Training FX, Inc.](#) Utilizing the FY2010 Homeland Security Grant Program Funds
2. Sheriff's Office
  - a. Resolution of Continuing Effect Authorizing the Ingham County Sheriff's Office to Sell at Fair Market Value, any [Used Patrol Vehicles](#) to the Ingham Intermediate School District
  - b. Resolution to Approve the Expanded County Wide [Booking System Project](#) Budget and to Authorize Contracts
  - c. Presentation on Proposed Managed Inmate Video Visitation Program from the Ingham County Sheriffs Office and Securus
  - d. Resolution to Authorize an Amendment of the Current Contract with [Securus Technologies](#) to Install a Managed Inmate Video Visitation System
3. Commissioner Dragonetti - Discussion Item: Panhandlers on Highway Exits
4. Controller's Office
  - a. Resolution Adopting the Ingham County [911 Service Plan](#)
  - b. Update on 911 Center (*No Materials*)

Announcements

Public Comment

Adjournment

**PLEASE TURN OFF CELL PHONES OR OTHER ELECTRONIC DEVICES  
OR SET TO MUTE OR VIBRATE TO AVOID  
DISRUPTION DURING THE MEETING**

The County of Ingham will provide necessary reasonable auxiliary aids and services, such as interpreters for the hearing impaired and audio tapes of printed materials being considered at the meeting for the visually impaired, for individuals with disabilities at the meeting upon five (5) working days notice to the County of Ingham. Individuals with disabilities requiring auxiliary aids or services should contact the County of Ingham in writing or by calling the following: Ingham County Board of Commissioners, P.O. Box 319, Mason, MI 48854 Phone: (517) 676-7200. A quorum of the Board of Commissioners may be in attendance at this meeting. Meeting information is also available on line at [www.ingham.org](http://www.ingham.org).

LAW ENFORCEMENT COMMITTEE

MAY 10, 2012

Minutes

Members Present: Penelope Tsernoglou, Debbie De Leon, Victor Celentino, Carol Koenig, Randy Schafer, and Vince Dragonetti.

Members Absent: None

Others Present: Board Chairperson Copedge, John Neilsen, Stuart Dunnings, Lance Langdon, Jamie McAloon Lampman, and others.

The meeting was called to order by Chairperson Tsernoglou at 6:01 p.m. in the Personnel Conference Room "D & E" of the Human Services Building, 5303 S. Cedar Street, Lansing.

Approval of the April 26, 2012 Minutes

The April 26, 2012 Minutes were approved as submitted.

Additions to the Agenda

1. Additional Information - Prosecuting Attorney's Office - Resolution Authorizing a Contract with ImageSoft Corporation for the Scanning Project for the Prosecutor's Office.
- 2a. Additional Information - Controller's Office - Resolution Authorizing an Interim Ingham County 911 Central Dispatch Center Budget (*Budget to be Distributed at Meeting*)

Limited Public Comment

None.

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. DRAGONETTI, TO APPROVE A CONSENT AGENDA FOR THE FOLLOWING ITEMS:

1. Prosecuting Attorney's Office - Resolution Authorizing a Contract with ImageSoft Corporation for the Scanning Project for the Prosecutor's Office
2. Controller's Office
  - a. Resolution Authorizing an Interim Ingham County 911 Central Dispatch Center Budget (*Budget to be Distributed at Meeting*)

MOTION CARRIED UNANIMOUSLY.

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. DRAGONETTI, TO APPROVE THE ITEMS ON THE CONSENT AGENDA.

MOTION CARRIED UNANIMOUSLY.

2. Controller's Office

b. Resolution Updating Various Fees for County Services

MOVED BY COMM. KOENIG, SUPPORTED BY COMM. CELENTINO, TO APPROVE THE RESOLUTION UPDATING VARIOUS FEES FOR COUNTY SERVICES.

Ms. McAloon Lampman, Animal Control Director, informed the Committee they have been running specials which are subsidized by the Animal Care Fund donors. She explained the commitment of these donors is not an endless source of funding.

Ms. McAloon Lampman stated that people are not adopting pets like they have in the past. She described the increased adoption success of the "Whiskers Wednesday" promotion further stating as a result of the program euthanasia has declined. Ms. McAloon Lampman explained the program does not directly generate revenue and euthanasia is expensive. She stressed that adoptions save the lives of these animals.

Comm. De Leon asked if the Whiskers Wednesday Program is reflected in the fee schedule. Ms. McAloon Lampman answered no. She explained it is donor subsidized and although it is not increasing revenue it is saving money on various costs. Mr. Neilsen expressed his concern that at some point the program may cut into the revenue stream, therefore, he suggested an end date of the program to evaluate the benefit to the County.

Ms. McAloon Lampman noted that the revenues continue to decline in the current economic climate. The Committee discussed looking into an adoption trend analyses including: when are there more adoptions (ex. days and/or months), revenue sources and costs (ex. euthanasia, food, labor and materials).

The Committee discussed the benefits of adoption versus the cost of euthanasia.

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. KOENIG, TO AMEND THE RESOLUTION UPDATING VARIOUS FEES FOR COUNTY SERVICES BY ADJUSTING THE FEE SCHEDULE TO CONTINUE THE "WHISKER WEDNESDAY'S SPECIAL" WHEREBY ADOPTIONS FOR CATS IS FREE AND DOGS ARE HALF PRICE ON WEDNESDAYS THROUGH OCTOBER 1, 2012.

THIS WAS ACCEPTED AS A FRIENDLY AMENDMENT.

MOTION TO APPROVE THE RESOLUTION, AS AMENDED, CARRIED UNANIMOUSLY.

Ms. McAloon Lampman informed the Committee that the County is running a special \$30.00 for 30 hours which is funded by PETCO.

Chairperson Tsernoglou reviewed the suggestions from the Finance Committee regarding the changes in fees and asked Ms. McAloon Lampman for input.

- 1) Adoption rate increases: Ms. McAloon Lampman explained it would decrease adoptions significantly.
  - 2) Redemption and dog license: Ms McAloon Lampman stated she was in favor of increasing the delinquent fees; however, if a person is not delinquent the fees can be difficult for the responsible pet owner. She noted redemption was the largest loss last year and increasing the fee will not help.
- c. Update on the 911 Center (*No Materials*)

Mr. Neilsen was pleased to announce the opening of the Ingham County 911 Central Dispatch Center is still on schedule for May 30, 2012. He stated that the County has a temporary occupancy permit and is expecting the final permit soon.

Mr. Neilsen explained the County is still negotiating with the FOP and Teamsters, and training has begun. He expressed his gratitude to Mr. Langdon and Mr. Gaukel for their extensive hours devoted to the project and employees. Mr. Langdon stated the employees have received a tentative schedule for sign up and things are moving forward.

Comm. De Leon asked if a date has been decided for the Grand Opening and Ribbon Cutting Ceremony. Mr. Neilsen stated there have been preliminary discussions including holding the events the same day or waiting for the Ribbon Cutting Ceremony when the landscaping is complete in mid-June. Mr. Neilsen will contact Ms. Becky Bennett and coordinate a date for the Ingham County 911 Central Dispatch Center Open House and Ribbon Cutting Ceremony. Comm. Celentino asked that it not be the first week of June.

Chairperson Tsernoglou stated after the discussion at the last Board meeting she would like to have further discussions regarding Clinton and Eaton Counties millages and surcharges that are not going toward the Ingham County 911 Central Dispatch Center but the counties are receiving the services.

Mr. Neilsen stated he has had conversations with Eaton and Clinton County officials and will be drafting a letter addressing Ingham County's position. The Committee discussed surcharges, millages, the annexation north into Clinton County along Abbott Road, the Act 425 Agreement between East Lansing and Bath Township established in 2002 and the Act 425 Agreement (tax revenue sharing) between the City of Lansing and DeWitt Township for the Capital Area International Airport.

Comm. Koenig suggested the letter to Eaton and Clinton Counties include how the inequity can be resolved. Mr. Neilsen noted that research would need to be done before that information is available and the intent of the letter is to begin the conversation. The Committee discussed how to calculate Ingham County's recapture of costs for services rendered in order to provide each County with a cost assessment.

Comm. Dragonetti expressed his concern that Eaton and Clinton Counties may not be as interested to move quickly in finding terms for the payment of services. Mr. Neilsen stated he expects a response from both counties based on his earlier conversations with them. He also noted if they do not respond he will seek input from the County Attorneys because there is precedence set in the State of Michigan.

Comm. De Leon asked for the annual operating budget projections. Mr. Neilsen stated the handout is a 7 month budget for the remainder of 2012. He then reviewed the scenarios through 2016 noting the 2013 through 2016 budgets are not adopted. Comm. De Leon expressed her concern that the cash flow will be sufficient to maintain an adequate reserve for long term expenses. Mr. Neilsen acknowledged her concern and explained that expenditures for capital improvements should be minimal because the Ingham County 911 Central Dispatch Center building is new, plus, there is a reduction of staff and new employees benefit packages will be different than current employee packages. Comm. Schafer noted that in the past 20% was set aside for capital outlay and now the 911 services from the Cities of Lansing and East Lansing are part of the County. Mr. Neilsen noted that in the past the Cities contributed 5% and now the County will be paying 100%. Mr. Neilsen stated that although property taxes are the largest source of revenue there is also the surcharge.

Comm. De Leon asked Mr. Neilsen to provide the Committee with a spread sheet that includes all revenues and operational costs of the Ingham County 911 Central Dispatch Center. Mr. Neilsen agreed to do so. Comm. De Leon suggested more research be done regarding revenues and costs before having conversations with Eaton and Clinton Counties.

The Committee would like to add to the next agenda a discussion regarding Eaton and Clinton Counties millages and surcharges for Ingham County 911 services.

Announcements

None.

Public Comment

None.

The meeting adjourned at approximately 6:53 p.m.

Respectfully submitted,

Julie Buckmaster

## MAY 31, 2012 LAW ENFORCEMENT AGENDA STAFF REVIEW SUMMARY

### RESOLUTION ACTION ITEMS:

The Deputy Controller is recommending approval of the following resolutions:

1. *Ingham County Office of Homeland Security & Emergency Management/Sheriff's Office - Resolution to Enter into a Contract with Trauma Training FX, Inc. Utilizing the FY2010 Homeland Security Grant Program Funds*

This resolution will authorize entering into a contract with Trauma Training FX, Inc in the amount of thirty thousand seven hundred fifty (\$33,750.00) for the purchase of Three (3) Days Tactical Combat Casualty Course (TCCC) Training with Culmination Exercise to be conducted from June 25 through 27, 2012. The costs will be reimbursed through grant funds from the FY2010 Homeland Security Grant Program (HSGP) (See attached memo from Bob Ott for details.)

- 2a. *Sheriff's Office - Resolution of Continuing Effect Authorizing the Ingham County Sheriff's Office to Sell at Fair Market Value, any Used Patrol Vehicles to the Ingham Intermediate School District*

This resolution will authorize a resolution of continuing effect that will allow the Ingham County Sheriff's Office to sell at fair market value any used Ingham County Patrol Vehicles to the Ingham Intermediate School District's Auto Repair for future classroom instruction (See attached memo from Joel Maatman for details.)

- 2b. *Sheriff's Office - Resolution to Approve the Expanded County Wide Booking System Project Budget and to Authorize Contracts*

This resolution will authorize an increase in the original project budget of \$250,000 to the revised project budget of \$ 482,495. It identifies the new sources of revenue including the City of Lansing JAG grant \$195,000 and Ingham County Booking Fees \$37,495. It also authorizes the appropriate vendor contracts and contracts between participating municipalities. The benefits of this intergovernmental cooperative venture are contained in the attached memo from Major Joel Maatman.

- 2d. *Sheriff's Office - Resolution to Authorize an Amendment of the Current Contract with Securus Technologies to Install a Managed Inmate Video Visitation System*

This resolution should be considered after the Presentation on Proposed Managed Inmate Video Visitation Program from the Ingham County Sheriff's Office and Securus. This proposal would fundamentally change the way inmate visitation is conducted now and allow for more voluntary visitations through new fee for service video technology to the friends and families of inmates. One free visitation per inmate would continue to be offered once a week, but it would not be done through a security glass partition, it would be done through a new Video system. Additional video visitations could be done on a voluntary basis at a cost of \$20 per 20 minute visit. The Sheriff's Office wants to move to this system for a host of security related reasons and to reduce staff time to physically move and provide some services to inmates. The current vendor for Inmate Telephone System would install the necessary equipment in the Jail at their cost in the amount of \$640,840. They are proposing to recoup their investment by keeping 80 % of the Commission revenues until they have covered their initial costs. Ingham County would receive 20 % of these commissions. They are also proposing to amend our current contract to extend it until January of 2018. Ingham County will pay up to \$25,000 from Inmate Stores Account to pay for the necessary electrical wiring installation. The estimated time for this system to be installed and operational is 90 days from the date of Ingham County approval and the signing of the Contract amendment.

The presentation at Law Enforcement and the attached communication from jail Administrator Sam Davis should provide you with the necessary details.

4a. Controller's Office - Resolution Adopting the Ingham County 911 Service Plan

This resolution will authorize approval of the Final 911 Service Plan. The opening of the Ingham County 911 Central Dispatch Center and transferring the operational aspects from the cities of Lansing and East Lansing to Ingham County renders the current 911 Service Plan obsolete, and necessitates the adoption of a new plan that reflects this new operational arrangement. (See attached memo for details.)

**This portion of the agenda is for informational purposes:**

4b. Controller's Office - Update on the Consolidated 911 Center Project

## Agenda Item 1

TO: LE Committee  
Finance Committee

FROM: Sergeant Robert Ott, Ingham County Office of Homeland Security & Emergency Management

DATE: Tuesday, May 08, 2012

RE: RESOLUTION TO ENTER INTO A CONTRACT WITH TRAUMA TRAINING FX, INC. UTILIZING THE FY 2010 HOMELAND SECURITY GRANT FUNDS

Ingham County has accepted the FY 2010 Homeland Security Grant Program (HSGP) pass through funds from the City of Lansing. The City of Lansing is the Fiduciary Agent and has authorized the use of the FY 2010 HSGP funds and will reimburse Ingham County. The projects that'll be funded have been reviewed and approved by the Ingham County Local Planning Team (LPT). The Trauma Training FX, Inc. is a sole source provider for their specific Three (3) Days Tactical Combat Casualty Course (TCCC) Training with Culmination Exercise. This training is specific to law enforcement and tactical teams with emergency medical responders. The training will provide training in the event of a mass casualty from a natural disaster, a terrorist attack, or if a co-worker is attacked on the job. TCCC increases the first responder's level of training of knowing what to do next, this can save not only your life but increase the chance of survival for those that are injured. The total cost for the training is \$33,750.00 and is fully reimbursed by the City of Lansing as the Homeland Security Grant Program Fiduciary Agent.



Introduced by the Law Enforcement and Finance Committees of the:

**INGHAM COUNTY BOARD OF COMMISSIONERS**  
Utilizing

**RESOLUTION TO ENTER INTO A CONTRACT WITH TRAUMA TRAINING FX, INC. UTILIZING  
THE FY2010 HOMELAND SECURITY GRANT PROGRAM FUNDS**

WHEREAS, the Ingham County Office of Homeland Security & Emergency Management has applied for and has been approved to receive pass through grant funds from the FY2010 Homeland Security Grant Program (HSGP); and

WHEREAS, the Ingham County Board of Commissioners previously authorized entering into a contract with the City of Lansing, to be the fiduciary agent for the FY 2010 Homeland Security Grant Program (HSGP); and

WHEREAS, vendor has been identified for this grant project.

THEREFORE BE IT RESOLVED, the Ingham County Board of Commissioners authorizes entering into a contract with Trauma Training FX, Inc in the amount of thirty thousand seven hundred fifty (\$33,750.00) for the purchase of Three (3) Days Tactical Combat Casualty Course (TCCC) Training with Culmination Exercise to be conducted from June 25 through 27, 2012.

BE IT FURTHER RESOLVED, that the Ingham County Board of Commissioners authorizes the Board Chairperson and the County Clerk to sign any necessary subcontract or purchase documents that are consistent with this resolution and approved as to form by the County Attorney.

**MEMORANDUM**

**TO:** Law Enforcement Committee  
Finance Committee

**FROM:** Major Joel Maatman

**DATE:** May 22, 2012

**RE:** Selling used Patrol Vehicles to IISD

This standing resolution requests permission for the Ingham County Sheriff's Office to sell future used patrol vehicles at fair market value to the Ingham Intermediate School District for their Law Enforcement Program and Auto Repair Program.

Introduced by the Law Enforcement and Finance Committees of the:

**INGHAM COUNTY BOARD OF COMMISSIONERS**

**RESOLUTION OF CONTINUING EFFECT AUTHORIZING THE INGHAM COUNTY SHERIFF'S OFFICE TO SELL AT FAIR MARKET VALUE, ANY USED PATROL VEHICLES TO THE INGHAM INTERMEDIATE SCHOOL DISTRICT**

WHEREAS, the Ingham Intermediate School District, requested from Ingham County Sheriff's Office to sell them, two used patrol vehicles at fair market value for their Law Enforcement Program in the spring of 2012, (Resolution 12-84); and

WHEREAS, the Ingham Intermediate School District's Auto Repair Program would like to purchase used patrol vehicles at fair market value for future classroom instruction; and

WHEREAS, the Ingham Intermediate School District's and Ingham County Sheriff's Office working with Financial Services will determine the fair market value of any future patrol vehicle to be sold; and

WHEREAS, any vehicle pending sale to the Ingham Intermediate School District will be used patrol vehicles that are taken out of service for auction; and

WHEREAS, any future vehicles the Ingham Intermediate School District buys will be used for their training program only and on Ingham Intermediate School District's property.

THEREFORE BE IT RESOLVED, that the Ingham County Board of Commissioners hereby authorizes the Ingham County Sheriff's Office to sell at fair market value any used Ingham County Patrol Vehicles.

BE IT FURTHER RESOLVED, that the Chairperson of the Ingham County Board of Commissioner, the County Clerk, and the Sheriff are authorized to sign any necessary contract documents consistent with this resolution and approved as to form by the County Attorney.

## MEMORANDUM

**TO:** Law Enforcement Committee  
Finance Committee

**FROM:** Major Joel Maatman

**DATE:** May 19, 2012

**RE:** County Wide Booking Grant

This resolution requests permission to purchase additional Palm/fingerprint equipment and programming to finish the County Wide Booking Project.

The Ingham County Sheriff's Office in 2009, under the Federal Government Stimulus JAG grant obtained a \$250,000 state competitive grant to establish a County Wide Booking program for the Ingham County Sheriff's Office, Lansing Police Department, Meridian Township Police Department, East Lansing Police Department and Michigan State University Police Department.

This County Wide Booking program would establish a single system for one time booking for all the above agencies, which could also share booking/prisoner information as is currently the case with our countywide RMS system.

The five police agencies participating in this project choose Trittech Software Systems (VisionAir) booking program as four out of the five police agencies already have Trittech Software Systems (VisionAir) for their RMS system. This contract was authorized by the Ingham County Board of Commissioners on (Resolution #09-282).

Ingham County MIS under the supervision of Tom Shewchuk, with the assistance of jail management workers from the agencies above, set forth for two years working with Trittech Software Systems (VisionAir) to create the County Wide Booking program.

The cost of this project was to be covered with the \$250,000 JAG Grant by Ingham County Sheriff's Office and the remaining costs by the City of Lansing.

The original cost of this project covered the costs from Trittech Software Systems (VisionAir) and several other vendors (commissary/classifications) who worked diligently on networking their programs at the Ingham County Jail with Trittech Software Systems (VisionAir).

One vendor, ID Networks is currently being used by East Lansing, MSU, Meridian and ICSO for fingerprinting and the taking of mug shots of all bookings, mandated by both state and federal law. They are being replaced in this proposal due to their failure to adequately perform.

Additionally, all the above police agencies that utilize ID Networks have only fingerprint equipment and software programs.

Upon recommendation from MIS, the Ingham County Sheriff's Office, East Lansing Police Department and Michigan State University Police Department are switching our fingerprint equipment and programming to Safran Morphotrust USA (the other state vendor for fingerprinting).

This switch would allow the Trittech Software Systems (VisionAir) Booking program to talk to their program and continue the "one time booking of information" goal of this project. Additionally, by going with Safran Morphotrust USA, each agency would receive new, Palm and Fingerprint equipment/programming which would not only conform with state and federal law, but also increase dramatically the number of arrestees whose palm prints are taken for possible matches with the Michigan State Police AFIS system well and the same system for the Federal Bureau of Investigation. (Since the inception of inkless fingerprinting, palm prints, which match criminals to crime scenes more than fingerprints, have not been taken from any arrestee in Ingham County.)

By switching to this new palm/fingerprint company, East Lansing Police Department, Lansing Police Department, Michigan State University Police Department and Ingham County Sheriff's Office will be allowed to share palm/fingerprint information as well as mug shot pictures.

East Lansing Police Department and Michigan State University Police Department are purchasing this palm/fingerprint software with their own funds, outside of the booking grant proposal.

By authorizing this resolution, the release of inmates will be expedited as there will be one time data entry for processes involved in lodging a subject in the Ingham County jail. This includes all personal information on the arrestee/inmate for the mandatory palm/fingerprinting of inmates who get booked, thus eliminating double arrestee data information entry into the palm/fingerprint system programs.

This resolution authorizes the Ingham County Sheriff's Office to purchase, from Safran Morphotrust USA, two palm/fingerprinting systems.

I recommend approval of the attached resolution.

Introduced by the Law Enforcement and Finance Committees of the:

INGHAM COUNTY BOARD OF COMMISSIONERS

**RESOLUTION TO APPROVE THE EXPANDED COUNTY WIDE BOOKING SYSTEM PROJECT BUDGET AND TO AUTHORIZE CONTRACTS**

WHEREAS, the Ingham County Sheriff’s Office was awarded from the State of Michigan a JAG grant \$250,000 (Resolution #09-282) to purchase a county wide booking system, working with Police Departments from, City of Lansing, City of E. Lansing, Meridian Township and Michigan State University Police; and

WHEREAS, the project would implement a county wide, single booking system for the Ingham County Sheriff’s Office, Lansing Police Department, Meridian Township Police Department, East Lansing Police Department and Michigan State University Police Department thus ensuring a one time booking process for all individuals arrested in the county and lodged at one of the above police departments, thus eliminating duplicate or more booking processes between agencies; and

WHEREAS, the vendor VisionAir now known as Tritech Software Systems, was awarded a contract not to exceed \$250,000.00 with the project to be completed by December 31, 2012 through (Resolution #10-355) with the understanding that the City of Lansing would contribute funds towards their share of the project; and

WHEREAS, the project has evolved to include the additional Livescan capabilities and the above police department representatives, Lansing Police Department, Meridian Township Police Department, East Lansing Police Department and Michigan State University Police Department have all agreed to pay for their proportionate share of annual maintenance costs and the hardware for Palm/fingerprint equipment; and

WHEREAS, the City of Lansing has committed up to \$195,000 for this project through a JAG Grant.

THEREFORE BE IT RESOLVED, that the Ingham County Board of Commissioners approves the Recommendations from MIS, the Ingham County Sheriff’s Office, and the participating municipalities and authorizes a revised project budget of:

<u>Revenues:</u>	<u>Expenses:</u>
- Ingham County JAG grant: \$250,000	-Tritech/Visionair Contract: \$407,713
- City of Lansing JAG grant: \$195,000	-Morphotrust/Identix Contract: \$54,802
	-NorthPointe Contract: \$18,535
	-Prevatek/Canteen contract: \$1,445
-Ingham County Booking Fees: \$37,495	
<b>Total: \$482,495</b>	<b>Total: \$482,495</b>

BE IT FURTHER RESOLVED, that the Ingham County Board of Commissioners authorizes a subcontract with the City of Lansing, in the amount of up to \$195,000.

BE IT FURTHER RESOLVED, that the Ingham County Board of Commissioners authorizes contracts with VisionAir/TriTech Software Systems at a cost not to exceed \$407,713, Safran Morphotrust USA/Identix at a cost not to exceed \$54,802, NorthPointe at a cost not to exceed \$18,535, and Prevatek/Canteen at a cost not to exceed \$1,445.

BE IT FURTHER RESOLVED, that the Ingham County Board of Commissioners directs the Controller/Administrator to make the necessary revenue and expense budget adjustments in the Ingham County Sheriff's Office 2012 budget.

BE IT FURTHER RESOLVED, that the Ingham County Board of Commissioners authorizes the Board Chair and the County Clerk to sign any necessary contract /subcontract and Purchase Order documents that are consistent with this resolution and approved as to form by the County Attorney.

**TO:** Ingham County Commissioners  
**FROM:** Major Sam L. Davis  
**DATE:** May 25, 2012  
**RE:** Video Visitation

The opportunity to introduce Video Visitation to the Ingham County Jail provides a number of opportunities; not the least of which is that it will increase the safety and security of the facility as well as that of the Deputies. With Video Visitation inmates will no longer be transferred throughout the jail to the visitation Lobby to meet with visitors; visits will be conducted by video from the inmate's dorm or post; thereby maintaining a more secure environment in that all of the activities are confined to that area. In addition, by conducting Video Visitation from the post, the public, which traditionally has had to come inside the secured facility to have visits on two posts, will no longer enter the secured facility; thereby eliminating the opportunity for contraband to be brought into the facility by those who are visiting inmates.

With the introduction of Video Visitation, we will be able to expand visitation from the current five days a week to seven days a week during most waking hours. This new system also allows for remote visitations from computers that allows for web-based connections.

Another attractive option, for attorneys who chose to use it, is the opportunity to consult with their incarcerated clients via secured video.

Currently visits are limited to the time that Deputies are assigned to the Lobby. With the Video Visitation, visitors will be able to schedule appointments and visit at a time that is more convenient for them. It will also eliminate the need for visitors to wait in the Lobby until such time that an inmate can be brought forward for a 20 minute visit.

Another very positive aspect is that we can use Video Visitation as a tool to help manage inmate behavior, in that with Video Visitation we can allow the inmate to have more than one visit per week. Currently inmates are allowed to have one 20 minute visit per week with no more than two people visiting at the same time during that week. With the introduction of Video Visitation, if an inmate's behavior comports with the Jail rules and regulations, they would be allowed the opportunity to have friends and relatives purchase additional visits.

It is important to understand that with the Video Visitation, there would be no cost for the first visit that all inmates are allowed to have; whether that visit is done by video at the Ingham County Jail (ICJ) or the Human Services Building (HSB). In the event that a visitor can not get to the ICJ or the HSB, they can still purchase a remote visit for \$20.00.

Family and friends will also be allowed to purchase additional video visits at a cost of \$20.00 for a 20 minute Video Visitation.

With the introduction of Video Visitation, the Ingham County Sheriff's Office intends to locate three of these video stations at the Human Services Building so that visitors who live in the Lansing area can conduct their visits at the Human Service Building rather than driving to Mason.



This placement would result in them saving on gas costs as well as the time that they would invest in driving to Mason. Since communication with family and friends is such an important thing for the inmates who are housed at the Ingham County Jail, the Video Visitation system would also provide the circumstance for us to introduce e-mail opportunities for the inmate's family and friends. This e-mail program would come at a cost of \$2.00 for a standard message and \$2.00 for a reply message. This would be yet another opportunity for the inmates, family and friends to have contact with one another.

The Ingham County Sheriff's Office is recommending that we undertake a five year contract extension with Securus. With this contract, there will be no out-of-pocket expenses for the county to implement this new Video Visitation program. Securus would recoup their costs by using the Video Visitation extra visits and instant mail to offset the cost of implementing the system. This in no way would interfere with the current revenue that is generated by the phones.

Again, it is important to emphasize that the initial visit that inmates are entitled to will be free with the Video Visitation program. If family or friends choose to have an additional visit over that first free visit; that is where the \$20.00 cost would come in and only then would that cost be incurred.

/rmb

## Ingham County Video Visitation Commission Projections

- 601 Inmates
- \$20.00 per 20 Minute Visitation
- 1 Visit per inmate per month at 20% commission paid to Ingham County yields: \$2,404 per month
- 1 Visit per inmate each month at 20% commission paid to Ingham County yields: \$28,848 per year
- 2 Visits per inmate each month at 20% commission paid to Ingham County yields: \$57,696 per Year
- Attorney Visits Represent Additional Revenue Opportunities

Introduced by the Law Enforcement and Finance Committees of the:

**INGHAM COUNTY BOARD OF COMMISSIONERS**

**RESOLUTION TO AUTHORIZE AN AMENDMENT OF THE CURRENT CONTRACT WITH SECURUS TECHNOLOGIES TO INSTALL A MANAGED INMATE VIDEO VISITATION SYSTEM**

WHEREAS, the Sheriff's Office has a responsibility to provide correctional services at the highest possible standards; and

WHEREAS, the Sheriff's Office has the responsibility to provide for a safe and secure environment for the staff and the inmates; and

WHEREAS, the Sheriff's Office wants to enhance facility security by reducing inmate movement; and

WHEREAS, the Sheriff's Office wants to eliminate the influx of controlled substances that may be brought in by the public; and

WHEREAS, the Sheriff's Office wants to enhance visitation hours with no added costs; and

WHEREAS, the Sheriff's Office desires to allow corrections officials, attorneys and the public to securely schedule and communicate with an inmate directly in their housing unit from anywhere a broadband Internet connection is available; and

WHEREAS, the Sheriff's Office desires to have a video visitation system that also acts as a kiosk which provides inmates controlled access to information such as court appearances; and

WHEREAS, the Sheriff's Office desires to provide a way for inmates to order commissary directly without the involvement of corrections staff; and

WHEREAS, the Sheriff's Office desires to reduce the number of inmates that are transported from the jail to the courts for arraignment; and

WHEREAS, the Sheriff's Office desires to increase the number of video arraignment opportunities that are provided from the jail to the courts; and

WHEREAS, the Sheriff's Office desires to increase the opportunity to provide friends and families with enhanced opportunities for visitation; and

WHEREAS, the Sheriff's Office desires to provide emergency visits without endangering the safety of staff or citizens; and

WHEREAS, the Sheriff's Office desires to allow friends and family members to initiate communication with the inmates with Securus Instant Mail; and

WHEREAS, Ingham County will be responsible for the costs of wiring the new equipment at the facility estimated to not exceed \$25,000; and

WHEREAS, the Sheriff's desires the ability to allow friends and family to leave messages for inmates.

THEREFORE BE IT RESOLVED, that the Ingham County Board of Commissioners approves the Sheriff's Office recommendation and authorizes Amendment No. 2 to the Communications Services Contract with Securus for a managed inmate video visitation system.

BE IT FURTHER RESOLVED, that unless otherwise agreed by Ingham County and Securus, the following rates will be charged:

- Inmate video visitation from the Jail lobby or other designated County Facilities will remain free of Charge for one visit per week.
- Inmate remote video visitation will be billed at a cost of \$ 20 per 20 minute visit.
- E-mail messages to and from Inmates at the Jail will be at a rate of \$2.00 per standard e-mail and \$ 2.00 per replay using the Securus Instant Mail System.
- Securus will provide for the installation, maintenance and services of telecommunications equipment at the Facility pursuant to the Agreement, and deploy a Video Visitation System at the Facility during the Term of the Agreement as more fully set forth in Exhibit G, a copy of which is attached to this Resolution.
- Securus will install its technology platform for recording and reporting purposes.
- Securus will pay Ingham County 20 % commission based on the Video Visitation System revenues at the Facility during the duration of the contract.
- Securus will pay Ingham County 20 % commission based on the e-mail fee of \$2.00 for a standard message and \$2.00 for a reply message.

BE IT FURTHER RESOLVED, that the amended contract would be effective from the date of passage of this Resolution through January 31, 2018.

BE IT FURTHER RESOLVED that Ingham County at its option, may extend the term of this Agreement and all its terms and conditions for one (1) additional year to January 31, 2019, by providing written notice of its exercise of such option no less than one hundred twenty (120) days prior to January 31, 2018.

BE IT FURTHER RESOLVED, that the County is authorized to utilize funds from Inmate Stores Account for the cost of wiring the new equipment at the facility estimated to not exceed \$25,000.

BE IT FURTHER RESOLVED, that the Ingham County Board of Commissioners directs the Controller/Administrator to make the necessary revenue and expense budget adjustments in the Ingham County Sheriff's Office 2012 budget.

BE IT THEREFORE RESOLVED, that the Ingham County Board of Commissioners authorizes the Board Chair and the County Clerk to sign any necessary contract documents that are consistent with this Resolution and approved as a form by the County Attorney.

**Video Visitation Schedule  
Ingham County Correctional Facility (MI)**

**Attachment G-1**

<b>Type</b>	<b>Description</b>	<b>One Time/ Recurring</b>	<b>QTY</b>	<b>Value</b>	<b>Total</b>	<b>Responsible Party</b>
Installation and Implementation	Network Wiring Installation	One time	1	\$11,260	\$11,260	
	Electrical Wiring Installation	One time				Facility
	Software Application Setup, including JMS import mapping	One time				
	• Securus Video Visitation Application Setup	One time	1	\$10,000	\$10,000	
	• Inmate Information Application Setup	One time	1	\$5,000	\$5,000	
	• Commissary Ordering Application Setup	One time	1	\$5,000	\$5,000	
	• Sick Form Application Setup	One time	1	\$5,000	\$5,000	
Hardware	Video Visitation Terminals – single handset (inmate side)	One time	35	\$4,000	\$140,000	
	Video Visitation Terminals – single handset (visitor side)	One time	20	\$4,000	\$80,000	
	Video Visitation Terminals – Dual handset (visitor side)	One time	0			
	Total Video Visitation Terminal Installation	One time	55	\$500	\$27,500	
	Annual Terminal Extended Hardware Maintenance (optional)	One time	4	\$11,000	\$44,000	
Software	Software Licensing Fee	Recurring	5	\$19,800	\$99,000	
	Annual Maintenance	Recurring	5	\$500	\$2,500	
Hosting	Application Hosting	Recurring				
	• Securus Video Visitation	Recurring	5	\$500	\$2,500	
	• Inmate Information	Recurring	5	\$500	\$2,500	
	• Commissary Ordering	Recurring	5	\$500	\$2,500	
	• Sick Form	Recurring	5	\$500	\$2,500	
Network	Network Bandwidth	Recurring	5	\$40,320	\$201,600	
Misc.	Miscellaneous					
	• Mobile Cart, including UPS Battery Back Up	One time	0			
	<b>Total Value:</b>			\$118,380	\$640,860	

**MEMORANDUM**

**TO:** Law Enforcement and Finance Committees  
**FROM:** John Neilsen, Deputy Controller  
**RE:** Adoption of Final 911 Service Plan  
**DATE:** May 23, 2012

PA 32 of 1986 (Emergency 911 Service Enabling Act) requires the County to have a 911 Service Plan in place to facilitate the provision of emergency telephone service and dispatch services to citizens within Ingham County. Upon the opening of the Ingham County 911 Central Dispatch Center, the cities of Lansing and East Lansing will no longer operate separate 911 dispatch centers as they have in the past. This makes the current 911 Service Plan obsolete, and necessitates the adoption of a new plan that reflects the current operational arrangement.

On February 28, 2012 the Ingham County Board of Commissioners adopted a tentative Ingham County 911 Service Plan (Resolution 12-56). Under the provisions of PA 32 of 1986, the County Clerk has taken the appropriate steps of sending a copy of the tentative 911 plan to each public agency within the 911 Service District, as well as the posting of public hearing notices. A public hearing on the adoption of the Final 911 Service Plan is scheduled to take place at the June 12, 2012 Board of Commissioners meeting. I recommend that the Board of Commissioners approve the Final 911 Service Plan.

Please contact me if you have any questions or concerns.

Introduced by the Law Enforcement and Finance Committees of the:

**INGHAM COUNTY BOARD OF COMMISSIONERS**

**RESOLUTION ADOPTING THE INGHAM COUNTY 911 SERVICE PLAN**

WHEREAS, Ingham County has adopted a tentative Emergency Telephone Service Plan (“Plan”) under the provisions of PA 32 of 1986 as amended (“Act 32”); and

WHEREAS, the purpose of this plan is to facilitate the provision of emergency telephone service and dispatch services to citizens within Ingham County; and

WHEREAS, upon the opening of the Ingham County 911 Central Dispatch Center, the cities of Lansing and East Lansing no longer operate separate 911 dispatch centers; and

WHEREAS, Ingham County’s 911 Service Plan has become obsolete, necessitating the adoption of a new Plan; and

WHEREAS, the Ingham County Board of Commissioners held a public hearing prior to the final adoption of this plan on June 12, 2012.

THEREFORE BE IT RESOLVED, the Ingham County Board of Commissioners adopts the attached Ingham County 911 Service Plan.

BE IT FURTHER RESOLVED, that the County Clerk and the Chairperson of the Board of Commissioners are hereby authorized to sign the Ingham County 911 Service Plan and any necessary Noticing Documents under the provision of PA 32 of 1986, as amended (“Act32”) and this resolution.

INGHAM COUNTY  
EMERGENCY TELEPHONE SERVICE DISTRICT  
FINAL PLAN

Adopted on \_\_\_\_\_, 2012



# INGHAM COUNTY E-911 SERVICE PLAN

## I. INTRODUCTION

Michigan Public Act 32 of 1986, MCL §484.11101 et seq, as amended, ("Act") authorizes Ingham County ("County") to enact a E-911 Service Plan ("Plan") that establishes a Service District ("Service District") in which enhanced 911 (E 911) services are provided to callers requesting emergency medical, police and fire services. The County has adopted a Plan and various amendments to that Plan. The present Plan is designed to replace, supersede and update the Plan in light of present circumstances with the potential to more easily accommodate present and future technologies and management operations with the goal of facilitating a superior and ever improving E 911 system with the County.

This Plan implements a Service District covering the entire geographic boundaries of Ingham County and those portions of the City of Lansing and the City of East Lansing extending into Clinton and Eaton Counties by addressing the following:

- Technical considerations of the service supplier including system equipment for facilities that would be used in providing emergency telephone service.
- Operational considerations including the designation of primary public safety answering points ("PSAP's") and secondary PSAP's, and the manner in which 911 calls would be processed, dispatch functions performed, and informational systems utilized.
- Managerial considerations including the organizational form and agreements that would control technical, operational, and fiscal aspects of the emergency telephone service.
- Fiscal considerations including projected recurring and non-recurring costs with a financial plan for implementing and operating the system

By facilitating the development and maintenance of enhanced 911 services in the Service District, this Plan provides multiple benefits, including but not limited to:

- 1) Use of the universal, simple, easy-to-remember, three digit number for all emergencies in any location within the Service District;
- 2) Automatic number identification (ANI) and automatic location identification (ALI) for wire-based calls and geographic positioning identification for mobile or wireless technologies and automatic and selective routing to increase the effectiveness of emergency response and dispatch services;
- 3) Establishment of financial, management and operational mechanisms designed to position the community in the best position to implement and maintain an up-to-date E 911 System; and
- 4) Establishment of a system for recruiting and training qualified telecommunicators, (also known as "dispatchers").

Unless otherwise defined herein, the terms used in this Plan shall have their definition or meaning as used in the Act.

II.  
PLAN ADOPTION

- 1) The Act requires the County Board of Commissioners (“County Board”) to adopt by resolution a Tentative Plan creating a Service District.
- 2) The Act requires the resolution to include a date, time and place for a public hearing to be held on a final Service Plan not less than 90 days after the date of adoption of the resolution.
- 3) The Act requires the County Clerk to give notice of the public hearing. Notice must be published twice in a newspaper of general circulation within the County. The first notice must be at least 30 days prior to the hearing, and the second notice within 30 days of the hearing.
- 4) The Act requires the County Clerk to forward a copy of the resolution, together with a copy of the Tentative Plan to the clerk of each community within the District.
- 5) A community has 45 days after receipt of the resolution to file with the County Clerk a notice of exclusion from the Plan (see Appendix #1). Failure to file a notice of exclusion within 45 days will result in the community being included in the Service Plan and the Service District.
- 6) The County Central Dispatch as established or recognized herein shall be the primary PSAP for all portions of the Service District, unless another public agency currently has on file with the County Clerk, a notice of intent to serve as primary PSAP to an area within the Service District. All such filings are preserved by this Plan. Any other agency within the County that wishes to be a PSAP agency has 45 days after the receipt of the resolution tentatively adopting this Plan to file a notice of intent to function as a PSAP (see Appendix #2).
- 7) The Act requires the County Board to adopt the Tentative Plan as the Final Plan, except as modified by Plan Exclusions and PSAP Notices, as identified above.

III.  
TECHNICAL CONSIDERATIONS

- 1) Service District.

The Service District created by this Service Plan shall include the entire geographic boundary of Ingham County and those portions of the City of Lansing and the City of East Lansing extending into Clinton and Eaton Counties.

The County Board of Commissioners is authorized to cooperate with the State 9-1-1 Committee or any other state, federal or local body or official authorized to install, operate, modify and maintain universal emergency number service systems, whether wire-based, cellular, wireless, digital or radio-based, within the Service District.

2) Enhanced wire-based 911.

This Plan requires an Automatic Number Identification (“ANI”), Automatic Location Identification (“ALI”), and selective Routing Network System, including “on screen” information to the telecommunicator of the caller’s name, address, and telephone number and space provided for jurisdiction information in the areas of police, fire, and ambulance (“EMS”). (Collectively referred to as “Enhanced 911”).

Wire-based telephone companies provide Enhanced 911 services to service users in the Service District, and those companies must maintain their Enhanced 911 services in order to continue to provide services to users in the Service District. All wire-based telephone companies interested in providing wire-based services within the Service District must provide and maintain Enhanced 911 and will cooperate to supply, in accordance with the Michigan Public Service Commission tariff rates, rules and regulations, the design installation and maintenance of the network for all facilities involved in providing emergency response telephone service, including modifications to all pay telephones to provide free 911 service.

In this Plan the wire centers existing as of the date of adoption by the County Board of Commissioners must be modified or maintained. These costs are included in the technical surcharge installation and maintenance costs.

The cities, townships and villages that are wholly or partially included in the Service District, as public agencies, include those identified in Appendix #4.

3) Wireless Implementation.

All Commercial Mobile Radio Service (“CMRS”) or other wireless providers (collective “Wireless”) providing service within the Service District are requested and directed to deploy Phase II, E 911 Enhanced service as provided in the wireless emergency service order (“Order”), FCC Docket No. 94-102, adopted June 12, 1996, with an effective date of October 1, 1996, including but not limited to provision of number, location and name. The County is Phase II compliant.

4) VOIP Implementation.

All providers of Voice Over Internet Protocol (“VOIP”) are required to provide Enhanced 911 services if the computer is wire based and service that is equivalent or exceeds Phase II, Enhanced service if mobile and wireless.

5) Implementation - General.

Commercial wire-based, wireless or VOIP providers are “Service Suppliers” as that term is used herein. Service Suppliers shall automatically route all 911 calls originating from service users in the Service District to the primary PSAP serving the area from which the call originated, as identified in this Plan and/or the notice of

intent to serve as primary PSAP as provided in this Plan and under the Act. All calls within these the wire exchanges identified in this Plan but originating from within other counties shall be automatically routed as directed by the service plans adopted by the County Board(s) of Commissioners from those counties, or, if no such provisions exist, to the appropriate alternate or secondary PSAP for selective routing to the appropriate public agencies and EMS providers within those counties. Any calls which cannot be automatically routed shall be selectively routed to the appropriate primary PSAP.

The County Board of Commissioners is authorized and directed to take any action necessary to implement the Order, the Act, this Plan or any other applicable state or federal law existing or subsequently adopted.

The County Board of Commissioners may require that every wire-based, CMRS/wireless or VOIP service provider billing service users within the District submit a written registration as a “service provider” under the Act, including a contact person, telephone number and the type of service supplied. The County Board may by resolution impose reasonable time limits on the registration and require periodic updates. The current service suppliers known to operate within the District are listed in Appendix #5.

6) Service Supplier and Public Agency Updates.

In an Administrative Findings Resolution, the County Board shall periodically update the public agency, wire, wireless and digital service provider information described or required as provided in this Section of the Plan and Appendix #5.

IV.  
OPERATIONAL CONSIDERATIONS

1) PSAP Operations

This plan shall, upon adoption by the Ingham County Board of Commissioners, be and is designed to replace, supersede, and update the 1987 Service Plan. Ingham County shall be the primary PSAP for all portions of the Service District, unless another public agency files with the County Clerk, a notice of intent to serve as a primary PSAP to an area within the Service District. Any public agency within the county that wishes to be a PSAP agency has 45 days after the receipt of the resolution tentatively adopting this plan to file a notice of intent to function as a PSAP (Appendix #1 ).

If a public agency or public safety agency that is identified in the 1987 Service Plan as being a primary PSAP or that has filed an intention to serve as a primary PSAP under the Act and Plan, subsequently files a notice of intention to cease to function as a primary PSAP, Ingham County shall serve as the primary PSAP for the geographical area previously served by the public agency or public safety agency as soon as practicable. Practicability shall be determined at the sole discretion of the County Board after consultation with the local unit of government affected.

All primary PSAPs must be staffed twenty-four (24) hours per day, every day of the year, and shall have at least one device for receiving calls for service from hearing or speech-impaired persons.

2) Dispatch Methods

Calls to 911 will be processed by the direct dispatch method. Calls for service from jurisdictions outside the geographical boundaries of County but which are included in this Service Plan will be handled by the manual transfer method. If, at any time, Selective Routing Transfer of the Manual Transfer method becomes unusable, the calls for service will be routed by the Relay Method.

While the Plan is designed solely for the benefit of the residents and service users of the Service District, portions of other counties may be affected by the implementation of this plan. Agreements shall be reached with these communities as to the proper forwarding of those 911 calls that originate beyond the boundaries of this Emergency Telephone Service District.

3) Training.

The Board of Commissioners will ensure all telecommunicators meet State mandated designation and that all telecommunicators receive appropriate training for their function.

4) Implementation—General.

The Board of Commissioners may require that all public and private safety agencies providing emergency response services within the District register with the County Clerk and execute service agreements with the County. The Board of Commissioners may by resolution impose reasonable time limits on the registration and require periodic updates. The current public and private safety agencies known to operate within the District are listed in Appendix #6.

5) PSAP/Public Safety Agencies Updates.

The public and/or private agencies to be dispatched within the Service District and the dispatch methods are identified in Appendix #6. In an Administrative Findings Resolution, the County Board of Commissioners is authorized from time to time to update the list of public and private safety agencies providing emergency response services within the District and the corresponding dispatch methods.

V.

MANAGERIAL CONSIDERATIONS

1) PSAP Management.

The Board of Commissioners, together with each public agency which files a notice of intent to function as a PSAP (either primary or secondary) accepts the responsibility for the management of the on-line public safety dispatch center including the operational configuration, level of service and equipment needs for the geographic and political boundaries identified in the notice of intent.

Management of the PSAP will be in accordance with the policies and procedures of the County.

The County Board of Commissioners shall appoint a Director to supervise the dispatch staff and dispatch operations, subject to its personnel policies and rules.

The County and Director shall accept and implement dispatch protocols and other responsibilities delegated by the County Board by resolution or other action.

2) 911 Board.

The Ingham County Board of Commissioners has appointed a 911 Advisory Board which is strictly advisory in nature and has no policy making authority. All operational and policy decisions regarding the Ingham County Consolidated Dispatch Center will be the responsibility of the Ingham County Board of Commissioners as the Dispatch Center will function as a County department.

VI.  
FISCAL CONSIDERATIONS

1) Technical Charges.

A. Estimated Network Costs<sup>1</sup>

The Act presently provides for calculation of a 4% cap for recurring charges and a 5% cap for nonrecurring charges based on the highest monthly base rate in the emergency telephone district or \$20.00 whichever is lesser. This Plan authorizes the imposition and collection of this technical charge as provided in the Act. Each service provider shall provide the Ingham County with any technical surcharges authorized by the Michigan Public Service Commission, including any changes. If the Act is modified to reduce or expand these caps, this Plan shall be automatically adjusted without modification to authorize or establish such revised caps.

B. Estimated Network Charges

Network Charge will be collected by each wire based Service Supplier from all subscribers in the Service district, as approved by the Michigan Public Service Commission.

The Act requires each agency operating a PSAP to pay for all terminal equipment installation and for the actual PSAP equipment either through rental or capital acquisition. If the Act is modified, this Plan shall be automatically modified regarding the provision of such terminal or technical equipment.

The Central Dispatch will utilize existing equipment. The cost of maintaining existing and acquiring new equipment shall be paid for by the County, through the Central Dispatch Budget, as funded through Operational Funding, as described below. Grant monies, wherever applicable will be sought for equipment costs and planning and development of the database.

2) Operational Funding.

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<sup>1</sup> All rates are subject to annual review and Tariff Revision. Revenue projections and rates are based on lines as existed in 1995. The terms of certain rates and charges have expired, but are retained for informational purposes. The inclusion of these rates is not designed or intended to provide new or renewed authorization for these rates beyond their original term, and shall not be so construed.

To finance the delivery of primary PSAP services, the County Board is authorized and directed to implement, receive and, in its discretion, to expend, consistent with all applicable laws and County resolutions, any voter approved millages, operational surcharge, County 9-1-1 charge or any other funding provided under state or federal law, including but not limited to such fees authorized, imposed, and collected under the Act. The County Board is authorized to make any request for funding from the Michigan Public Service Commission or State 911 Committee pursuant to the Act.

In addition, the County Board by resolution may accept and, in its discretion, expend the County's share of the State's 9-1-1 Charge revenue as provided under the Act and to expend such funds on equipment and services benefiting the wireless telephone citizens operating within the County.

All service suppliers must collect the operational surcharge or 9-1-1 charge under the Act set by the County Board through resolution or implementing ordinance from services suppliers located within the Service District and remit such funds as provided under the Act to the County. The County may require that service suppliers provide an accounting of all funds collected and charged, including an identification of the number of service users that it is billing within the District. Any service supplier who fails to collect such funds and timely remit them as provided in this Plan and Act or to provide the reasonable accounting required hereby may be enjoined by the County Circuit Court from providing communication services to service users within the District and the County is authorized to sue such service supplier in the Circuit Court to obtain such injunctive relief and/or damage relief for the amount of uncollected or unremitted surcharge that the service supplier should have provided to the County.

In the event that millage and/or 911 operational surcharge revenues are insufficient to cover the costs of financing the Central Dispatch, the County Board is authorized to negotiate fees for primary PSAP services rendered to public safety agencies and other emergency service providers dispatched by the Central Dispatch, and if such fees cannot be negotiated, to set them at reasonable and fair levels in relation to the estimated cost of the services actually delivered to the public or private safety agencies. Furthermore, the County Board is authorized to set a service user fee at reasonable and fair levels in relation to the estimated cost of the services actually delivered to the service user or on his or her behalf or on behalf of a person or entity receiving the benefit of the emergency public and/or private services. The County Board may impose such fees through resolution or implementing ordinance, including authorization to the State of Michigan District Court system to collect such fees from the party adjudicated at fault for creating the emergency service condition through civil and criminal infraction proceedings. The County Board may authorize the initiation of civil court proceedings to collect any such service user fee.

### 3) Past Plans or Amendments

These provisions are intended to modify, amend, supersede and replace any and all prior Plan or Plan Amendment. This Plan may be amended in any manner and at any time consistent with the Act.

EXECUTION AND ACKNOWLEDGEMENT

Date: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_, Chairperson  
\_\_\_\_\_ County Board of  
County Board

I, \_\_\_\_\_, the \_\_\_\_\_ County Clerk, hereby attest that the \_\_\_\_\_  
Board of Commissioners approved this Plan on \_\_\_\_\_, 2000, and authorized the  
Chairperson to execute it on its behalf, which occurred in my presence.

Date: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_, County Clerk



## APPENDICES

- |             |  |
|-------------|--|
| Appendix #1 | Notice of intent to function as a PSAP   |
| Appendix #2 | Notice of Exclusion (Full Jurisdiction) and Notice of Exclusion (Partial Jurisdiction) |
| Appendix #3 | PSAP(s) for Ingham County Service District   |
| Appendix #4 | Public Agencies  |
| Appendix #5 | Service Suppliers  |
| Appendix #6 | List of Public Safety Agencies serviced by the 911 network and dispatch methods.       |

APPENDIX #1

NOTICE OF INTENT TO FUNCTION AS A PSAP

Pursuant to the provisions of the Emergency Telephone Service Enabling Act, Michigan Public Act 32 of 1986, as amended, each public safety agency has 45 days after receipt of this tentative 911 Service Plan to file with the County Clerk a Notice of Intent to Function as a PSAP. The notice shall be in substantially the following form:

NOTICE OF INTENT TO FUNCTION AS A PSAP

Pursuant to Section 307 of the Emergency Telephone Service Enabling Act,  
\_\_\_\_\_ shall function as a PSAP within the 911 Service Plan  
adopted by resolution of the \_\_\_\_\_ County Board of Commissioners on  
\_\_\_\_\_ (date).

\_\_\_\_\_  
(Appropriate official)

\_\_\_\_\_  
(Second)

APPENDIX #2

1. Notice of Exclusion--(Full Jurisdiction)

Pursuant to Section 306 of the Emergency Telephone Service Enabling Act, Michigan Public Act 32 of 1986, as amended, each public agency has 45 days after receipt of the Final 911 Service Plan to file a Notice of Exclusion from the 911-service district with the County Clerk. The Notice of Exclusion shall be in substantially the following form:

NOTICE OF EXCLUSION  
FROM THE 911 SERVICE DISTRICT

Pursuant to Section 306 of the Emergency Telephone Service Enabling Act, the \_\_\_\_\_ of \_\_\_\_\_ hereby notifies the \_\_\_\_\_ County Board of Commissioners that the \_\_\_\_\_ of \_\_\_\_\_ is excluded from the 911 Service District established by the Final 911 Service Plan adopted by the Board of Commissioners on \_\_\_\_\_ (date).

\_\_\_\_\_  
(Clerk or other appropriate official)

2. Notice of Exclusion--(Partial Jurisdiction)

Pursuant to the provisions of the Emergency Telephone Service Enabling Act, Michigan Public Act 32 of 1986, as amended, each public agency has 45 days after receipt of the Final 911 Service Plan to file a Notice of Exclusion from the 911 Service District with the County Clerk. If less than the entire jurisdiction of a public agency is to be excluded, the Notice of Exclusion shall be in substantially the following form:

NOTICE OF EXCLUSION  
FROM 911 SERVICE DISTRICT

Pursuant to Section 306 of the Emergency Telephone Service Enabling Act, the \_\_\_\_\_ of \_\_\_\_\_ hereby notifies the \_\_\_\_\_ County Board of Commissioners that the \_\_\_\_\_ of \_\_\_\_\_ described on the attached map is excluded from the 911 Service District established by the Final 911 Service Plan adopted by the Board of Commissioners on \_\_\_\_\_ (date).

\_\_\_\_\_  
(Clerk or other appropriate official)

APPENDIX #3

PSAP(s) for Ingham County Service District

PSAP:

Ingham County Central Dispatch  
(Operated as County Department)

Geographic Boundary:

Ingham County and those  
portions of the City of Lansing  
and the City of East Lansing  
extending into Clinton and Eaton Counties.

APPENDIX #4

Public Agencies:

The following public agencies exist in whole or in part within the County and, therefore, included in the service district created by this plan:

- TOWNSHIPS OF:   Alaiedon  
                      Aurelius  
                      Bunker Hill  
                      Delhi Charter  
                      Ingham  
                      Lansing Charter  
                      Leroy  
                      Leslie  
                      Locke  
                      Meridian Charter  
                      Onondaga  
                      Stockbridge  
                      Vevay  
                      Wheatfield  
                      White Oak  
                      Williamstown
- VILLAGES OF:    Dansville  
                      Stockbridge  
                      Webberville
- CITIES OF:       East Lansing  
                      Lansing  
                      Leslie  
                      Mason  
                      Williamston
- CAMPUSES:       Michigan State University  
                      Lansing Community College

## APPENDIX #5

### SERVICE SUPPLIERS

The following service suppliers as that term is used in the Act, operate within the Service District:

1-800 Reconnex	Grid 4 Communications, Inc.
Access One, Inc.	HBF
Access Point, Inc.	HyperCube Telecom, LLC
AccuTel of Texas	IBC Telecom Corp.
ACD Telecom, Inc.	IBFA Acquisition Company, LLC
ACN Communications Services, Inc.	iNetworks Group, Inc.
Advanced Integrated Technologies, Inc.	Intrado Communications, Inc.
Advent Telecom	Level 3 Communications, LLC
Airdis, LLC	Lifeconnex Telecom, LLC
Airespring, Inc.	Lightyear Network Solutions, LLC
American Broadband and Telecommunications	Lucre, Inc.
American Fiber Network, Inc.	Lynx Network Group, Inc.
Arialink Telecom, LLC	magicJack
AT&T	Mass Communications
AT&T Mobility	Matrix Telecom, Inc.
ATX	McGraw Communications, Inc.
Bandwidth.com CLEC, LLC	MCI Metro Access Transmission Services, Inc.
Birch Telecom of the Great Lakes, Inc.	McLeod USA Telecommunications Services, Inc.
BLC Management LLC	Metro PCS
Broadwing Communications, LLC	MetTel
Budget Prepay, Inc.	Michigan Access, Inc.
BullsEye Telecom, Inc.	Michigan Central Broadband Company, LLC
Call Giant, Inc.	Midwestern Telecommunications, Inc.
Call One	Navigator Telecommunications, Inc.
Castle Wire, Inc.	Nexus Communications, Inc.
Cavalier Telephone	NOS Communications, Inc.
Cbeyond Communications, LLC	NSW Telecom, Inc.
CenturyTel Acquisition, LLC	One Communications
Charter Communications	OnStar
Charter Fiberlink-Michigan, LLC	Onvoy, Inc.
Cincinnati Bell Any Distance, Inc.	PhoneCo, LP
Clear Rate Communications, Inc.	PNG Telecommunications, Inc.
CloseCall America	Quantum Shift Communications, Inc.
Comcast Business Communications, LLC	Quick Communications, Inc.
Comcast Phone of Michigan, LLC	Qwest Communications Company, LLC
Communication Lines, Inc.	RACC Enterprises, LLC
Crexendo Business Solutions, Inc.	Sage Telecom, Inc.

APPENDIX #5 (continued)

CynergyComm.Net, Inc.	Springport Telephone Company
dPi Teleconnect, LLC	Sprint Nextel-iDEN
Entelegent Solutions, Inc.	SprintPCS
First Communications, LLC	Superior Spectrum Telephone & Data, Inc.
France Telecom Corporate Solutions, LLC	TC3 Telecom, Inc.
Frontier Midstates, Inc.	TCG Detroit
Frontier North, Inc.	TCS
Global Conniction Inc. of America	TDS Metrocom, LLC
Global Crossing Local Services, Inc.	TDS Telecom/Shiawassee Telephone Company
Globalcom, Inc.	Telcove Operations, Inc.
Granite Telecommunications, LLC	Telnet Worldwide, In
	T-Mobile USA
	TouchTone Communications, Inc.
	Trans National Communications International, Inc.
	Trophy Technologies, Inc.
	Universal Telecom, Inc.
	Velocity the Greatest Telephone Company Ever, Inc.
	Verizon Wireless
	Virgin Mobile
	Vonage
	Westphalia Broadband, Inc.
	Wholesale Carrier Services, Inc.
	Windstream Norlight, Inc.
	XO Communications Services, Inc.
	Zenk Group, Ltd.

## APPENDIX #6

### PUBLIC AND PRIVATE SAFETY AGENCIES SERVICED BY THE 911 NETWORK AND DISPATCH METHOD:

<u>Fire and Emergency Medical Services (EMS):</u>	<u>Dispatch Method:</u>
Delhi Township Fire Department	Direct
East Lansing Fire Department	Direct
Eaton Area EMS	Relay
Ingham Township Fire Department (Dansville Fire)	Direct
Lansing Fire Department	Direct
Lansing/Mason Ambulance (as contracted by local government)	Direct
Lansing Mercy Ambulance	Relay
Lansing Township Fire Department	Direct
Leslie Fire Department	Direct
Mason Fire Department	Direct
Meridian Township Fire Department	Direct
Northeast Ingham Emergency Services Authority (NIESA)	Direct
Leroy Township Fire Department	
NIESA EMS	
Williamston Fire Department	
Onondaga Township Fire Department	Direct
Stockbridge Area Emergency Services Authority (SAESA)	Direct
SAESA EMS	
Stockbridge Fire Department	
<u>Law Enforcement Agencies:</u>	<u>Dispatch Method:</u>
Capital Region International Airport Authority Department of Public Safety	Direct
East Lansing Police Department	Direct
Emergent Biodefense Global Protective Services Police Authority	Direct
Ingham County Sheriff's Office	Direct
Lansing Community College Police Department	Direct
Lansing Police Department	Direct
Lansing Township Police Department	Direct
Leslie Police Department	Direct
Mason Police Department	Direct
Meridian Township Police Department	Direct
Michigan Department of Natural Resources-Law Enforcement Division	Direct
Michigan State Police	Direct
Michigan State University Police Department	Direct
Stockbridge Police Department	Direct
Williamston Police Department	Direct