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# State of the County

2021

# Introduction

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Welcome to Ingham County! It is our pleasure to present you with the 2021 State of the County.

2020 was one of the most trying years in memory, but even with COVID-19 imposing its will on us for the majority of the year, we were still able to accomplish a number of initiatives including:

- Developed a Health in All Policies policy to reduce implicit bias in County decision making
- Declared Racism as a public health crisis in Ingham County and established the Racial Equity Taskforce
- Declared a Climate Emergency in Ingham County to build awareness and urgency to develop sustainable practices in County Government

We hope you find this State of the County report helpful and informative.

## Elected Officials – County Commissioners

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Ingham County is governed by a 14 member Board of Commissioners, each elected on a partisan basis to a two year term from single-member districts with an annually elected Chairperson, Vice Chairperson, and Vice Chairperson Pro Tem. The 2021 Commissioners are:

- **Bryan Crenshaw, District 4 – Chairperson**
- **Derrell Slaughter, District 3 – Vice Chairperson**
- **Randy Maiville, District 6 – Vice Chairperson Pro Tem**
- **Victor Celentino, District 1**
- **Ryan Sebolt, District 2**
- **Todd Tennis, District 5**
- **Chris Trubac, District 7**
- **Mark Grebner, District 8**
- **Erin Graham, District 9**
- **Robert Peña, District 10**
- **Emily Stivers, District 11**
- **Mark Polsdofer, District 12**
- **Randy Schafer, District 13**
- **Robin Naeyaert, District 14**

2021

INGHAM COUNTY BOARD OF COMMISSIONERS



Bryan Crenshaw  
District 4  
Chairperson



Derrell Slaughter  
District 3  
Vice-Chairperson



Randy Maiville  
District 6  
Vice-Chairperson Pro-Tem



Victor Colantino  
District 1



Ryan Sebolt  
District 2



Todd Tennis  
District 5



Chris Trubac  
District 7



Mark Grehner  
District 8



Erin Graham  
District 9



Bob Peña  
District 10



Emily Stivers  
District 11



Mark Polsdofer  
District 12



Randy Schafer  
District 13



Robin Naevaert  
District 14

# Elected Officials – County Commissioners

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- The Ingham County Board of Commissioners faced many obstacles in 2020. With the resignation of Controller/Administrator Tim Dolehanty, the Board appointed Deputy Controller Jared Cypher as the Interim Controller/Administrator while a Search Committee conducted a national search for a permanent replacement. With the onset of the COVID-19 pandemic in March, the search was put on hold until June when Gregg Todd was selected as the new Controller/Administrator. He began serving in this capacity in August.
- The COVID-19 pandemic brought about a new set of challenges where measures were put in place to continue the operation of County government under a state of emergency while keeping employees safe and whole and at the same time maintaining a balanced budget. New procedures and policies were established due to the pandemic. The Board Chairperson was authorized to approve emergency resolutions, virtual meetings for the Board of Commissioners were put in place, the majority of the workforce worked remotely, and a new Health Advisory Leave Policy was adopted to assist employees during this critical time. The Board adopted the Ingham County COVID-19 Preparedness and Response Plan and appropriated \$100,000 to the Greater Lansing Food Bank for those in the community struggling to feed their families.
- A moratorium on county hiring, creation of new positions, filling of vacant positions and out-of-state travel was implemented in August and continued through November 1 to help with budget shortfalls as a result of unforeseen expenditures and the loss of revenue due to the pandemic.
- In June, the Board of Commissioners adopted Resolution #20-254 Declaring Racism as a Public Health Crisis recommitting its full attention to improving the quality of life and health of our Black Ingham County residents. The Board created a Racial Equity Task Force, an advisory board made up of Ingham County leaders, employees, and the community to achieve community-centered solutions to address the legacy of racial injustices faced by Black communities.
- The Board also adopted Resolution #20-301 declaring a climate emergency in Ingham County with the intent to build awareness and urgency to develop sustainable practices in County government, including identifying and implementing environmental programming into its existing commitments.

# Elected Officials – Constitutional and Statutory

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Administration of Ingham County includes both constitutional offices (those identified by the Michigan Constitution) and statutory (those created by statute). Six county-wide elected officials comprise these offices and are elected at-large to four-year terms. They are comprised of:

## **Constitutional**

- **Barb Byrum, County Clerk** – duties include keeping records of birth, death, assumed names, co-partnerships, issuing and filing marriage licenses, processing concealed pistol licenses and notary applications, serves as Clerk of Board of Commissioners, Board of Canvassers and Circuit Court and is the chief election official in the county.
- **Eric Schertzing, County Treasurer** – duties include being the custodian of all monies, investing idle funds, and maintaining adequate cash flow.
- **Derrick Quinney, Register of Deeds** – duties include the recording, indexing, and retaining of documents that convey or encumber real estate located within the county.
- **Scott Wriggelsworth, Sheriff** – duties include the charge and custody of the County Jail, the serving of processes and primary law enforcement response in areas of the county without local police functions.
- **Carol A. Siemon, Prosecuting Attorney** – response for the prosecution of violations of state criminal law within the county.

## **Statutory**

- **Patrick E. Lindemann, Drain Commissioner** – duties include the construction, maintenance and improvement of county public storm drains

# Elected Officials – Judicial

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Ingham County's court system is comprised of the 30<sup>th</sup> Judicial Circuit and Probate Court and the 55<sup>th</sup> District Court. Judges are elected at-large for six year terms with the exception of the district court judges which are elected from the area of the County outside of Lansing and East Lansing (Lansing and East Lansing both have their own district courts).

The 30<sup>th</sup> Judicial Circuit and Probate Court judges hear cases in the Family Division involving juvenile delinquency matters, child protective matters, adoptions, name changes, emancipations, and domestic relations; and in the General Trial Division involving felony criminal matters, civil cases where the amount in controversy exceeds \$25,000 and appeals from District Court and state agency administrative decisions.

## **Family Division Judges:**

- **Honorable Richard J. Garcia – Chief Circuit and Probate Judge**
- **Honorable Shauna Dunnings – Chief Circuit and Probate Judge Pro Tempore**
- **Honorable Lisa McCormick**
- **Honorable Carol N. Koenig**

## **General Trial Judges:**

- **Honorable Joyce Draganchuk – Presiding Judge**
- **Honorable Rosemarie E. Aquilina**
- **Honorable Clinton Canady III**
- **Honorable James S. Jamo**
- **Honorable Wanda M. Stokes**

# Elected Officials – Judicial



**Honorable Shauna Dunnings – Chief  
Circuit and Probate Judge Pro Tempore**



**Honorable Lisa McCormick**



**Honorable Carol N. Koenig**



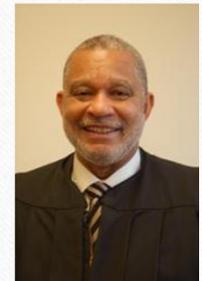
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**Honorable Joyce Draganchuk  
– Presiding Judge**



**Honorable Wanda M. Stokes**



**Honorable Clinton Canady III**



**Honorable James S. Jamo**



**Honorable Rosemarie E. Aquilina**

## Elected Officials – Judicial

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The 55<sup>th</sup> Judicial District Court hears cases involving traffic violations, civil cases, probate case and all misdemeanor cases



The Honorable Donald Allen, Jr.



The Honorable Richard L. Hillman



Magistrate Stefani Godsey

# County Organization

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The funding for all county functions and services is allocated through the yearly budget appropriations approved by the Board of Commissioners. The Board of Commissioners manages this task through liaison committees which meet bimonthly and forward recommendations on to the full board for approval. The committees liaison with the following departments/boards:

- **County Services** – County Clerk, Drain Commission, Register of Deeds, Treasurer, Board of Commissioners’ Office, Central Services (Controller’s Office, Information Technology, Financial Services, Facilities, Purchasing, Economic Development, Human Resources, Budget Office), Road Department, Equalization/Tax Services, Women’s Commission, Plat Board, Boundary Commission, Board of Canvassers, Election Scheduling Committee, Board of Election Commissioners, Capital Area Rail Council, Capital Region Airport Authority, Historical Commission, Greater Lansing Convention & Visitors Bureau, Tri-County Regional Planning Commission
- **Human Services** – Cooperative Extension, Human Services Board, Health Department, Fair Board, Parks Department, Board of Health, Veteran’s Affairs, Community Mental Health Board, Youth Commission, Medical Examiner, Human Services Advisory Committee, Capital Area District Library
- **Law and Courts** – Animal Control, Emergency Operations, Prosecuting Attorney’s Office, 911 Center, Community Corrections, Circuit Court, Probate Court, District Court, Friend of the Court and Jury Board
- **Finance** – Does not serve as a liaison to any particular County departments, offices, or agencies, but rather advises the Board of the financial ramifications of any proposed action involving the appropriation or transfer of County Funds not otherwise provided by law or Board resolution



# County Services – County Clerk

## Barb Byrum

### **Office Operations:**

- Starting in mid-March 2020, business was conducted by appointment only as well as through curbside services for urgent needs customers. For the winter months, in-person appointments were scheduled at the Veteran’s Memorial Courthouse.
- Processed over 12,000 certified copies of Birth Certificates, Marriage Licenses, Death Certificates, and other Vital Records (used for school enrollment, insurance, unemployment, driver’s licenses, etc.)
- Processed over 4,200 Concealed Pistol License applications (vastly exceeding 2019 levels)
- Due to Governor Whitmer’s Executive Orders, and later State Statute, there were exceptions to the Open Meetings Act which gave the Board of Commissioners the authority to meet virtually. Therefore, the Clerk’s Office coordinated Zoom meeting for Committees, the full Board of Commissioners, and Closed Session Conference Calls

### **Elections:**

- Three 2020 Elections were administered where a significant number of Ingham County residents chose to vote via mail-in ballot over in-person ballot:
  - March Presidential Primary Election
  - August State Primary Election
  - November General Election
- Purchased a High-Speed Tabulator and Adjudication Software for elections
- Sent a mailing encouraging participation in their Local Clerk’s Permanent Absent Voter Ballot Application List
- Operated a Consolidated Absent Voter Counting Board and processed over 18,000 Absent Voter Ballots for Meridian Township

# County Services – Circuit Court Clerk

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- The Clerk of the Circuit Court initiates all cases coming before the Court and has custody of all official court records
- The Court Clerk attends hearings and trials of the Court, collects fines and fees, and prepares orders as requested by the Court.
- The Court Clerk's Office has adapted to the COVID-19 pandemic by processing filings by email, facsimile, or drop box. Since March 2020, the Office has processed more than 15,500 filings by email.
- The Office continues to adapt its response by developing an online application to securely and safely upload documents with the goal of implementing this tool by the end of the year.
- The Court Clerk's Office works in-office exclusively, as the type of work and technology in use preclude a work-from-home option.



## County Services – Treasurer's Office

### Eric Schertzing

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- No tax foreclosure of occupied homes during COVID
- Expanded electronic (ACH) payment access for delinquent taxes
- Maintained necessary on-site processing during Pandemic
- Built on relationship with Financial Services and new Director
- Celebrated 15<sup>th</sup> year anniversary accomplishments of Land Bank
  - 255 single-family home renovations & 42 new builds sold
  - Almost 800 demolitions
  - 500+ vacant lots sold
  - 20 Commercial properties sold for redevelopment



## County Services – Register of Deeds Derrick Quinney

- The Ingham County Register of Deeds Office has continued the process of accepting, reviewing and recording documents pertaining to land located within the County throughout the suspension of operations and closures due to the COVID 19 Pandemic.
- By continuing to perform our important duties, we are ensuring that County land owners are able to conduct real estate transactions, property transfers, mortgage applications, refinancing and title examinations for closings.
- During the first half of 2020, the number of documents recorded was just over 1,200 less than what was recorded during the same time in 2019. At the end of October, the Register of Deeds office had recorded over 600 more documents than what was recorded at the same time last year. The funds processed by the office between January and October 2020 has increased by over \$600k as compared to the amount processed during the same time last year.
- As the Historical Courthouse remains closed out of an abundance of caution for the health and safety of the employees, the Register of Deeds Office has and continues to assist with searches of our non-digital records only available on film for our title examiners and surveyors, as well as the public, when time allows. While we are not helping customers in person at this time, we continue to provide assistance on the phone and through email requests Monday through Friday from 8 a.m. to 5 p.m.



## County Services – Drain Commissioner Patrick Lindemann

- Remained available by phone and email throughout the Governor's State of Emergency and the County office closures; Office operations were never stopped, only limited
- Maintained all permitting functions throughout the pandemic in accordance with State and County COVID-19 Guidance, in order to support both critical infrastructure needs and the needs of the general public, doubling the 2020 Drain Connection and Crossing Permits over the 2019 levels
- Responded to over one thousand drainage and flooding complaints and Miss Dig calls during the pandemic, in accordance with State and County COVID-19 Guidance
- Constructed petitioned Drain improvement projects in Meridian Charter Township, Delhi Charter Township, Aurelius Township, Vevay Township, Lansing Charter Township, Village of Webberville, City of East Lansing, and City of Lansing in accordance with State and County COVID-19 Guidance
- Developed and instituted virtual meetings for all statutory hearings and enhanced public access to staff through the office website
- Worked with County IT Department to set up a remote work system for office employees
- Improved office computer network to allow virtual interaction between office and field staff
- Modified the office entryway to allow limited access to the general public during the pandemic
- Developed a mobile symptom checker application that employees and essential vendors access prior to entering the office

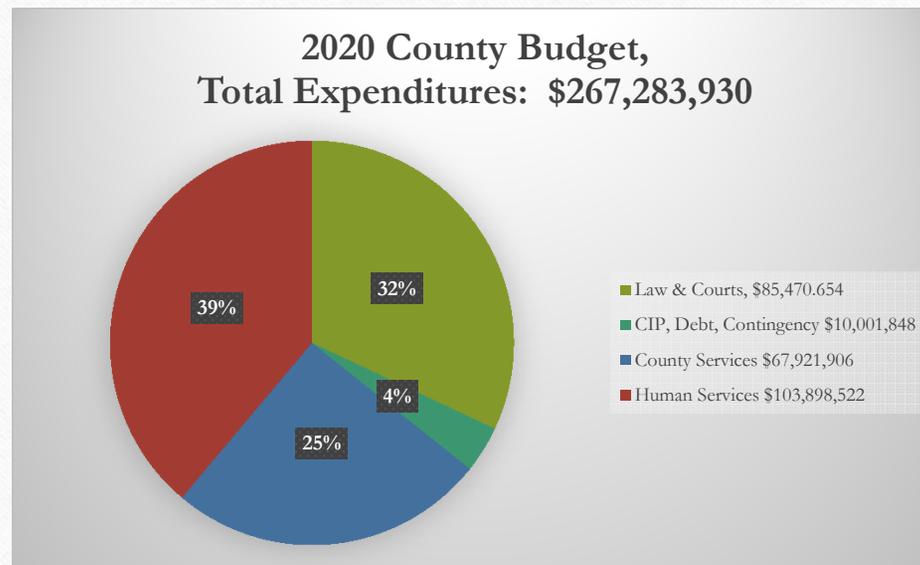
# County Services – Central Services: Financial Services

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- COVID-19 presented challenges that have never been encountered before. How do invoices get paid if no one is picking up their mail because they are working from home? How do we get timesheets when employees are working from home and how do they get their supervisor's signature when the supervisor is also working from home? We had to become creative and still provide timely payment to our employees and vendors.
- The financial software has not been upgraded for many years and the version we are on will expire, so out of necessity, we are in the midst of upgrading to a newer version and we hope that with the newer version we will have more functionality and more efficient programming.
- 2020 was the year for staff stabilization and learning. In 2019, the department experienced significant turnover of more than 50%. We are devoted to building an experienced staff.

# County Services – Central Services: Budget Office

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# County Services – Central Services: Facilities

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## **COVID-19 - Facilities Response:**

- The Facilities Department responded to the COVID-19 Pandemic by ensuring Ingham County Facilities cleaning procedures were reviewed and modified to ensure all areas were cleaned and disinfected. Safety measures were added to departments within the buildings who continued to service the public, this included additional hand sanitizing stations, barriers installed and purchase of additional cleaning equipment. The Facilities Department has continued to work diligently with the Health Department to ensure all protocols are continuously being followed to keep Ingham County staff and residents safe while in Ingham County buildings.
- From the beginning of the pandemic, the Facilities Department stepped up the cleaning protocols within all Ingham County buildings. This included adding additional cleaning staff, frequently cleaning touch points and additional deep cleaning per department requests. We continue to work with our janitorial staff and company to ensure a high level of cleaning is performed.

## **Justice Complex:**

- The Facilities Department typically oversees various small, medium, and complex projects in Ingham County. The Justice Complex will be one of the largest projects to date that the Facilities Department has been involved with. This project is unique, since this will be built where the existing Jail and District Court are located. Buildings will be constructed and existing demolished over the next couple of years. Working with our consultants and the various department stakeholders is a very exciting part of this project and we look forward to when the Justice Complex is complete.

# County Services – Central Services: Human Resources

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## **NEOGOV – HR Recruitment and Training Software:**

- In August 2020, Ingham County Human Resources went live with NEOGOV'S Insight module, NEOGOV's applicant tracking solution.
- From August to December 2020, we posted 114 jobs and received 1,350 applications in NEOGOV.
- The new system implementation has streamlined and greatly improved the core human resource functions of recruiting, hiring, and onboarding of new hires.
- In late November of 2020, we set up the Onboard module, an automation of our Onboarding process. In late December of 2020, preparations were made to upload employee data from MUNIS to NEOGOV and move toward implementation of the Learn module during 2021.
- The overall project management, configuration, testing, and training for NEOGOV implementation was done within HR.

# County Services – Central Services: Human Resources

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## **HR employee and supervisory training efforts:**

- 35 New Hire Orientation Sessions
- 5 Virtual Career Fairs
- Multiple text blasts regarding benefits, and a virtual open enrollment training video sent along with:
  - FSA Review at GPB
  - Presented Healthcare info to Forest Administration
  - Prescription and healthcare presentation to Health and Prevention Division ICHD staff meeting
  - 44N Review by Zoom
- Unconscious Bias Training for Supervisors (Lorman Productions)
- Sexual Harassment Prevention
- Cultural Diversity Committee Luncheon & Program
- First Time Supervisor: Strategies for a Successful Transition (Lorman Productions)

# County Services – Central Services: Human Resources

## New hire and employment data/demographics

INGHAM COUNTY NEW HIRE DEMOGRAPHICS FOR 2020			
Race	Female	Male	Grand Total
BLACK	9		9
HISPANIC	2	1	3
MORE THAN 1		1	1
UNDISCLOSED	20	11	31
WHITE	37	18	55
Grand Total	68	31	99

INGHAM COUNTY EMPLOYEE DEMOGRAPHICS FOR 2020			
Race	Female	Male	Grand Total
Asian	15	7	22
Black	110	42	152
Hispanic	45	24	69
More than 1	13	10	23
Native American Indian	3	3	6
White	579	381	960
Undisclosed	20	11	31
Grand Total	785	478	1263

# County Services – Central Services: Purchasing and Information Technology

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**Purchasing** – Board approved Resolution #20-186 in May which amended the purchasing policy to include labor, employment, and environmental criteria in evaluating bids and proposals:

- History of compliance with labor and employment laws and regulations, including the Workforce Opportunity Wage Act, the Fair Labor Standards Act, and the National Labor Relations Act
- Environmental track record and sustainability practices, including the history of compliance with environmental laws and regulations such as the Natural Resources and Environmental Protection Act, the Clean Water Act, 33 USC 1251 et seq., and the Clean Air Act.

## **Information Technology**

- Transitioned County to Office 365
- Improved remote work access to allow employees to work from home during COVID
- Winner of the Michigan Government Management Information Sciences, Best IT Project of the Year for the Lost Pet Map Project

# County Services – Equalization/Tax Mapping

The Equalization Department advises and assists the Board of Commissioners in equalizing property tax assessments on a county-wide basis. In conformance with state directives the Department conducts annual sales and appraisal studies. These studies are used to equalize assessed values for each class of property in each of the twenty-one local units of government within Ingham County. The Department assists local assessing officers in the discovery, listing, and valuation of properties for tax purposes and in the development and use of valuation standards and techniques for the assessment of property.

## Ingham County Equalized Value & Taxable Value Summary - 2013 to 2020

	2013	2014	2015	2016	2017	2018	2019	2020
CEV	7,313,047,709	7,500,943,082	7,962,695,894	8,348,398,957	8,752,507,785	9,029,578,058	9,612,432,229	10,274,051,222
\$ Change	(100,832,686)	187,895,373	461,752,812	385,703,063	404,108,828	277,070,273	582,854,171	661,618,993
% Change	-1.36%	2.57%	6.16%	4.84%	4.84%	3.17%	6.45%	6.88%

	2013	2014	2015	2016	2017	2018	2019	2020
TV	6,939,015,586	7,038,082,601	7,277,720,492	7,386,544,658	7,580,908,085	7,830,424,660	8,122,887,376	8,447,048,113
\$ Change	(87,698,823)	99,067,015	239,637,891	108,824,166	194,363,427	249,516,575	292,462,716	324,160,737
% Change	-1.25%	1.43%	3.40%	1.50%	2.63%	3.29%	3.73%	3.99%

# County Services – Road Department

2019 Projects:	ICRD JN	MDOT JN	Funding Source	OPM \$	ICRD \$	Total \$	Funding Verification Source
Lake Lansing Road – Lac Du Mont to Marsh Road (resurface)	210 500850	N/A	MTF	\$ -	\$ 739,322	\$ 739,322	Final Construction Cost
Towner Road – E. Saginaw Hwy to Marsh Road (resurface)	210 801064	N/A	LRP (50%) (\$172,500*)	\$ 345,743	\$ 172,500	\$ 518,243	Final Construction Cost
Okemos Road – Central Park to Lake Lansing Road (resurface)	210 500865	N/A	MTF	\$ -	\$ 1,078,212	\$ 1,078,212	Final Construction Cost
Olds Road Bridges over Perry Cr & Huntoon Cr (replacement)	108 801030/1	129375	LBP (95%) (\$478,800*)	\$ 478,800	\$ 183,700	\$ 662,500	MDOT Contract 19-5599
Howell Road Bridge over Doan Creek (rehabilitation)	305 500824	133209	LBP (95%) (\$347,700*)	\$ 319,000	\$ 23,800	\$ 342,800	MDOT Contract 19-5599
Kerry Street – Lake Lansing Rd to Lansing City Limits	206 801070	N/A	LRP	\$ 43,417	\$ 43,417	\$ 86,834	Final Construction Cost
Hopkins Avenue – Downer Ave to Chester Rd	207 801070	N/A	LRP	\$ 75,496	\$ 75,496	\$ 150,993	Final Construction Cost
**Fitting Avenue – Saginaw St to Macon Ave	208 801070	N/A	LRP	\$ 96,341	\$ 96,341	\$ 192,681	As-Bid Construction Cost
**Lake Lansing Road – Hagadorn Road to I-69 BR (resurface)	210 500826	129899 (STU)	STU (80%) (\$676,704*)	\$ 676,704	\$ 643,780	\$ 2,038,630	As-Bid Construction Cost
		201837 (TAP)	TAP (80%) (\$159,026*)	\$ 159,026	\$ 123,242		
**Hagadorn Road – Lake Lansing Road to Birch Row (resurface)	210 801064	N/A	LRP (50%) (\$172,500*)	\$ 263,378	\$ 172,500		
**Central Park Drive & Newman Road (resurface)	210 500864	N/A	MTF	\$ 390,000	\$ 805,000	\$ 1,195,000	As-Bid Construction Cost
**Dell Road – Aurelius Road to College Road (resurface)	204 500856	N/A	MTF	\$ -	\$ 697,000	\$ 697,000	As-Bid Construction Cost
**Eden Road – Barnes Road to Kinneville Road (resurface)	108 500858	N/A	MTF	\$ -	\$ 1,300,000	\$ 1,300,000	As-Bid Construction Cost
<b>2019 Total Funding:</b>				<b>\$ 2,847,905</b>	<b>\$ 6,154,311</b>	<b>\$ 9,002,216</b>	

(\* = Funding Capped, \*\* = Carryover Project to 2020 Construction Season)

2020 Projects:	ICRD JN	MDOT JN	Funding Source	OPM \$	ICRD \$	Total \$	Funding Verification Source
Meridian Road – N. leg of Howell Road to Jolly Road (resurface)	314 500860	N/A	ICDC (\$25,000*)	\$ 25,000	\$ -	\$ 3,644,908	As-Bid Construction Cost
			MTF	\$ -	\$ 3,104,337		
Beaumont Road and Forest Road (resurface)	210 801090	N/A	MSU (50%)	\$ 283,881	\$ 231,691		
Waverly Road – Old Lansing Road to St. Joseph Street (reconstruct)	206 500830	208526 (STU/NHPP) 208608 (TAP) 207419 (HSIP) 209933 (Railroad)	STU (80%) NHPP (80%) (\$224,380*) TAP (A*) & TRAIL (C*) HSIP (B*) & TRAIL (C*)	\$ 1,566,690 \$ 224,380 \$ 313,602 \$ 279,789	\$ 682,250 \$ - \$ - \$ -	\$ 3,066,710	As-Bid Construction Cost
Jolly Road – Hagadorn Road to Dobie Rd (resurface)	210 500874	205685 (STU/NHPP)	STU (80%) NHPP (80%) (\$51,580*)	\$ 1,297,405 \$ 51,580	\$ 337,246	\$ 1,686,231	As-Bid Construction Cost
Delhi Safe Routes 2 School (Holt Public Schools)	204 500879	202716	TAP & Toll Credits *	\$ 1,047,300	\$ -	\$ 1,047,300	As-Bid Construction Cost
<b>2020 Total Funding:</b>				<b>\$ 5,089,626</b>	<b>\$ 4,355,524</b>	<b>\$ 9,445,150</b>	

(\* = Funding Capped, A\* = 80% with \$214,250 cap, B\* = 90% with \$333,000 cap, C\* = 100% with \$344,750 cap)

# Human Services – Fair Office

The Ingham County Fairgrounds and the Fair Foundation partnered to shift gears from a traditional Fair to a Livestock and Horse Expo and Auction. 532 animals were sold at the auction, bringing in the most money per pound, per animal in the history of the Ingham County Fair. In 2021, the Fairgrounds is looking to reinvent itself as not only the premier family fun destination of the summer but also of Halloween with a one of a kind Jack ‘O Lantern experience. “Jack ‘O Lanterns Unleashed” will run for 13 nights and visitors will see 5,000 hand carved Jack ‘O Lanterns spread out through a half mile walk through the fairgrounds.



# Human Services – Potter Park Zoo

- The Potter Park Zoo continues to expand its initiatives to become accessible to all.
  - Quiet areas added throughout the Zoo including a quiet/nursing room
  - Certified sensory friendly by Kulture City (first AZA-accredited zoo in Michigan)
  - Braille maps provided for all guests
  - Sensory map and social story added to website
- Jaali
  - The birth of Jaali made news around the world – reaching an estimated 20,000,000 people worldwide
- Potter Park Zoo is contributing to research studies of wild populations of black rhinos:
  - Semen collection
  - Milk collection & analysis
  - Hormone & reproductive studies



# Human Services – Health Department

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- Community Health Center Updates
  - 1877 COVID Tests
  - Launch of “Telehealth”- 16,611 Virtual Visits
  - New Hires
    - Medical Director
    - Dental Director



# Human Services – Health Department

The WIC program increased its clients from 6,833 in January 2020 to 7,575 in December of 2020 while improving client retention rates from 90% to 99%.

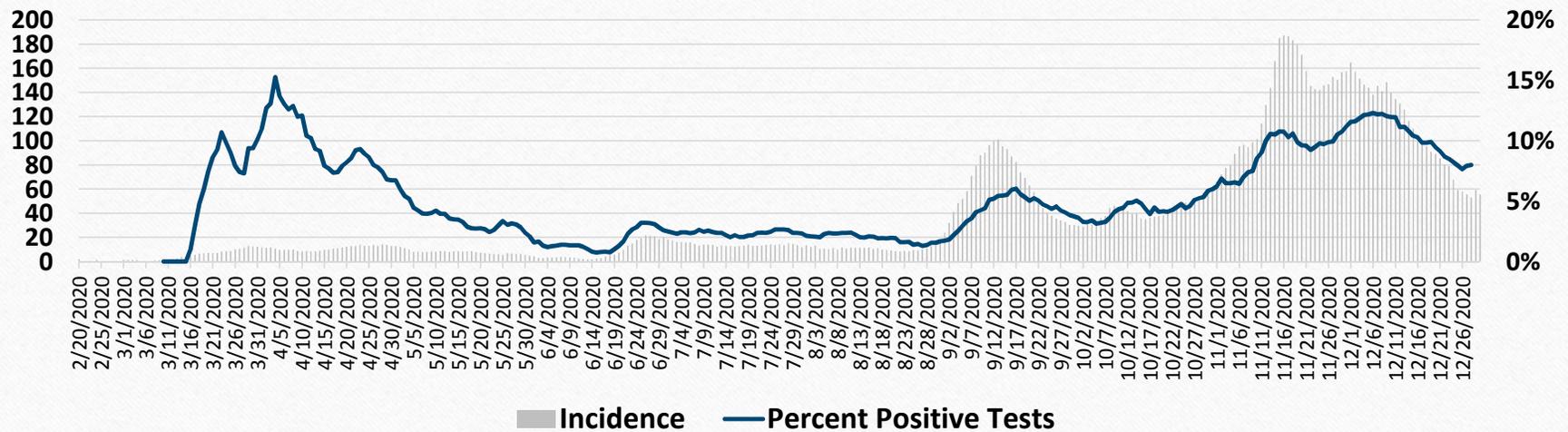
CSHCS Parent Consultant prepared to offer the “Sibshop” program to families who have siblings of a child with special health care needs. We are now ready to launch this program virtually. Virtual Sibshops are lively, action packed, hour and half workshops that celebrate the many contributions made by brothers and sisters of kids with special needs.

- Maternal Child Health Division (MCHD) was able to distribute safe sleep resources and provide educational information to area residents and community partners. During 2020, the MCHD worked with home visitors from the Health Department and beyond to identify families and individuals who didn't have a safe sleep space for their infant or child. Resources such as pack and plays, sheets, and safe sleep sacks were provided so that babies were able to remain safe while they slept.
- COVID-19:
  - First Case reported on March 12
  - First Death reported on April 1
  - More than 30 independent press release with additional joint press releases in conjunction with partners
  - Initial bi-weekly media and community updates; transitioned to weekly over the summer
  - A total of 25 Epidemic Orders were issued
  - First vaccine shipment arrived on December 18, 2020



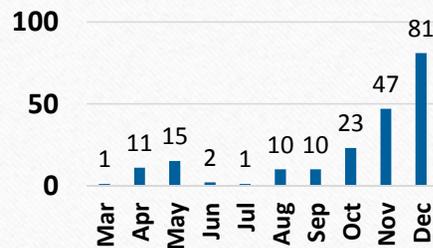
# Human Services – Health Department

Ingham County: 7 Day Rolling Averages - Incidence and Percent Positive Tests



# Human Services – Health Department

**Ingham County:  
COVID-19 Deaths  
by Month**



➤ Confirmed cases = 12,327
· Reported deaths= 180
· Active= 2,930
· Recovered = 9,217
➤ Case Fatality Rate CFR = 1.5%
➤ Monitoring:
➤ Ingham:
· Active= 639
· Complete= 1,488
➤ Traceforce:
· Active= 4,332
· Complete= 1,400

## COVID-19 mRNA Vaccine



The first authorized vaccines for COVID-19 use mRNA technology. Here is how these new mRNA vaccines train your body to detect and stop COVID-19.



The vaccine contains mRNA (messenger RNA). The mRNA acts as a set of instructions for building the spike protein found on the surface of the COVID-19 virus. The vaccine does not contain DNA and does not interact with your DNA. The vaccine does not contain a full copy of RNA. It does not enter the cell's nucleus.



Once the vaccine is given, your cells read the mRNA and start to make the spike protein. No other parts of the COVID-19 virus are made. Your cells secrete the spike protein to their surface. The vaccine's mRNA inside your cells quickly breaks down and is disposed of.



Your immune system detects the foreign spike protein. It responds by developing antibodies, then it breaks down and disposes of the spike proteins.



Your vaccinated body can now recognize COVID-19 based on its unique spike proteins. This means your immune system can respond rapidly to COVID-19 should you be infected in the future.

# Human Services – Veterans Affairs

## Office Development

State of the Art Conference/Resource Center: We understand the frustrations of navigating VA conference calls or logging into video conferences; and now offer computer/video access through our newly developed resource center and conference room. Veterans can easily access records or discuss VA concerns in a safe, technologically advanced setting.



Innovative Lobby: The Department of Veterans Affairs' lobby now has a kiosk and locked drop box, for the safety and convenience of our veterans. Our kiosk system allows instant, contactless access to veteran benefits counselors. This is a creative way to maintain contact during the pandemic while providing additional services and security.



## Program Development

- Ingham County Department of Veterans Affairs, Life After Death (LAD) is the voice of individuals who have lost service members, both home and abroad.
- We are an advocating body for both the individual and collective needs of survivors.

# Human Services – Veterans Affairs

Departmental Metrics  
“We provide life-changing services.”



# Human Services – Cooperative Extension

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- Over **3,300** Ingham County residents utilized **673** of the programs offered by MSU Extension in 2020. Most of the participation was online.
- The 673 programs were offered by staff with focus on agriculture, agri-business, gardening, community food systems, community development, government, environment, natural resources, and youth development.
- MSU Extension staff made the pivot from in-person to remote online programming using technology and online delivery formats while remaining connected to the local in-person needs by County support staff.

## Could your farm benefit from some additional supports?

*Through the MDARD/FRSAN Legacy of the Land grants, MSU Extension can help support you and your farm to help you stay or get back on a successful track.*

### Key Offerings:

- **Farm Financial Analysis**
- **Teletherapy**
- **Business Management Strategies**
- **Farm Stress Resources**
- **Mental Health First Aid**

For more information, visit:

[extension.msu.edu/farmstress](https://extension.msu.edu/farmstress) or,  
[extension.msu.edu/farm\\_management/](https://extension.msu.edu/farm_management/)



# Human Services – Parks: Parks Matched with Millage Funds



**Trust Fund Grant for  
New dock at Lake  
Lansing South**



**Resurfacing 1.5 mile loop  
trail at Hawk Island County  
Park Recreation Passport  
Grant**



**Recreation Passport Grant - ADA sidewalk,  
bathrooms and New Shelter at Overlook  
Picnic area at Burchfield Park**



**Land and Water Grant at Burchfield for ADA  
accessibilities and facilities updates underway Fall  
2020**



# Human Services – Parks: Parks Matched with Millage Funds

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**Trust Fund Grant for Lake Lansing Park North Accessibility Improvements**

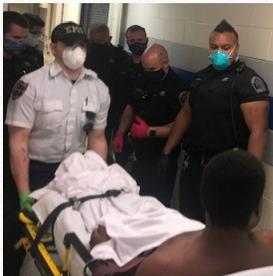
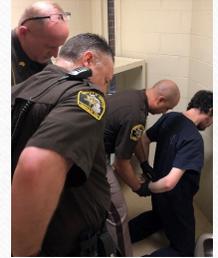


**Land and Water Grant at McNamara Landing: new EZ kayak/canoe launch**





# Law & Courts – Sheriff's Office Scott Wriggelsworth



# Law & Courts – Sheriff's Office Field Services





## Law & Courts – Prosecuting Attorney's Office Carol Siemon

- The Ingham County Prosecutor's Office (ICPO) continues to work toward racial healing, equity, and social justice.
- ICPO is working to address mass incarceration. Because of systemic racism, the overuse of prison sentencing tool impacts persons of color and in particular African-Americans.
- Since 2017, the ICPO has reformed its charging and sentencing practices to create alternatives to incarceration. Since that time, prison commitments have been reduced by 27%, relative to the previous three years.
- The ICPO added a new sexual assault assistant prosecutor position in 2018, to address the increased reporting of criminal sexual conduct offenses.
- Ingham County continues to have a significant, persistent occurrence of domestic assault and sexual assault, as well as gun violence. Much of our gun-related violence is either related to the illegal drug trade or to domestic violence.

# Law & Courts – Prosecuting Attorney’s Office

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- Earlier this year, ICPO began a grant-funded domestic violence program in coordination with the Lansing Police Department, 54-A District Court, and the CARE and EVE victim service programs.
- ICPO also has begun participating in a violence prevention program coordinated by our county's health department, called "Advance Peace" and building on a model that began in Sacramento, CA.
- In 2018-19 Ingham County had a 28% increase in reported offenses of criminal sexual conduct, relative to the previous three years; this is due to an increase in the number of victims who are willing to come forward, and is a national and international trend.
- The office also works with Fair and Just Prosecution, a national organization of progressive prosecutors committed to reform. Prosecutor Siemon has worked with FJP to create and implement new policies to reform the system and effectuate racial justice and healing

# Law & Courts – Prosecuting Attorney’s Office

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- The ICPO is also working with the Vera Institute of Justice and their Reshaping Prosecution and Motion for Justice projects. Vera is partnering with prosecutors with a goal to develop strategies for prosecutors to reduce incarceration and promote racial equity in their work, and increase the public’s confidence in their offices. The Vera Institute has chosen Ingham County as one of three sites in the country to work on information gathering, data analysis, and recommendations for policy development.
- The ICPO has a variety of programs and services, and its core mission is the handling of criminal cases – reviewing evidence and police reports, issuing charges on probable cause, prosecuting cases in all Michigan courts, and providing services to the victims of crime.
- Since 2017, changes to the Prosecutor's charging, sentencing, and plea agreement practices have greatly reduced prison commitments from our county. At the same time, we have not seen any resulting increase in Ingham County's crime rate. We believe that it's possible to provide alternatives to incarceration, expand services to the victims of crime, and protect the public safety.

# Law & Courts – Prosecuting Attorney’s Office

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Year	Total violent crimes	Murder	Rape	Robbery	Agg. Assault	Total Property crimes	Burglary	Larceny-theft	Auto Theft	Arson
2019	1806	16	296	224	1270	6656	1197	4768	691	56
2018	1810	11	304	237	1258	7210	1352	5060	798	32
2017	1742	19	212	212	1210	7145	1480	5004	667	62
2016	1790	12	266	321	1191	6601	1386	4631	570	37
2015	1716	13	223	305	1175	6568	1563	4477	528	93

\*data gathered from the FBI Annual Crime Report

# Law and Courts – Circuit Court: Juvenile Division

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## Delinquency cases

- Almost 450 cases filed per year over the last two years regarding juveniles alleged responsible for violating criminal statutes
- Juvenile Division resources are used in the referees' initial screening and formal review of cases as well as in the monitoring and treatment of juveniles found responsible for committing violations

## Child Protective cases

- Almost 430 cases filed per year over the last two years alleging neglect and/or abuse of children
- In addition to referees' initiation and formal review of cases, our court provides intensive oversight in relation to select cases

## Specialty courts

- Truancy Court – helping youth who fail to attend school regularly to change their behavior
- First Step – helping parents whose younger children fail to attend school to change their behavior
- Family Recovery Court – helping address substance abuse affecting cases of neglect and abuse of children
- Phoenix Court – helping to heal youth in delinquency, truancy, or child protective cases who are victims of sexual trauma or sexual exploitation

Delinquency Cases: Intake uses evidence-based screening to assess risk and divert some juvenile respondents to informal dockets

For those juveniles who are formally adjudicated, the court provides a variety of evidence-based services:

- Community programming – includes Day Treatment Program (Ingham Academy); Evening Reporting Program (Pride Program); HALT Sex Offender Treatment; Community Supervision using EPICS foundational correctional intervention tools
- Residential programming – placement of juveniles in appropriate settings in Michigan (including at Footprints, a residential girls' home) and out-of-state
- Short-Term Secure Detention – our Youth Center has capacity for up to 24 youth



# Law and Courts – Circuit Court: Juvenile Division

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Child Protective Services: In addition to services provided by the state Department of Health and Human Services, our court runs its own Intensive Neglect Services program

- Enhanced casework services for families to prevent placement of children in foster care or permit earlier return of children from foster care
- Our INS Division is the only court-operated in-home neglect program in Michigan
- Program has capacity to serve up to 80 youth at a time

Truancy Court

- Collaboration with local school districts
- Over 100 petitions filed per year over the last two years
- Since 2004, approximately 1,400 juveniles have benefited from this program

First Step

- Over 60 petitions filed per year over the last two years

Family Recovery Court

- Since 2007, over 120 families and over 340 children served
- 68 have successfully graduated from the program

Phoenix Court

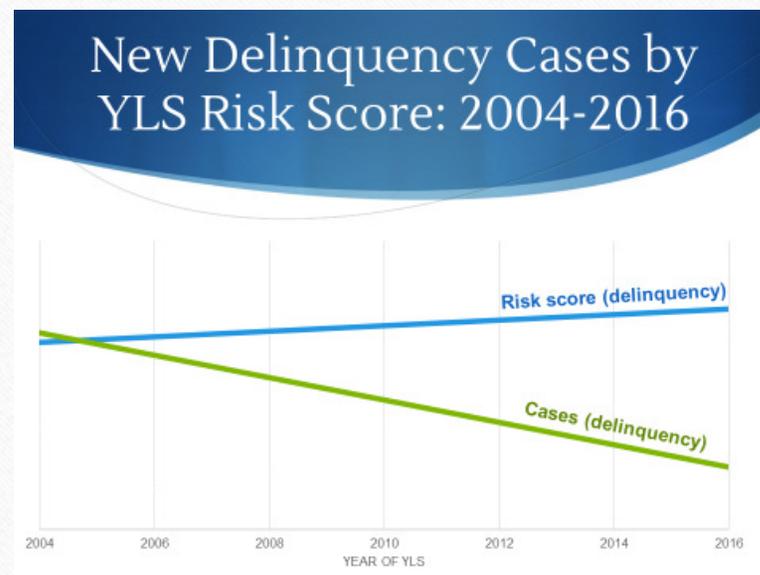
- Since 2017, 26 youth have participated

# Law & Courts – Circuit Court: Juvenile Division Statistics

The Division has steadily increased its evidence-based services over the last several years to be more responsive to youth needs

- 2005: Footprints residential home; 2007-2008: Ingham Academy and Pride Program
- 2012: Common Sense Parenting (INS Division); 2015: EPICS Community Supervision

Data on delinquency and truancy cases since 2004 show trends of overall lower recidivism even though risk scores overall have increased



# Law & Courts – Friend of the Court

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Over 2,000 domestic relations cases filed every year

In domestic relations cases, the Friend of the Court (FOC) is responsible for establishing, enforcing, and modifying orders regarding:

- Child Support
- Parenting Time
- Child Custody
- Domicile/Legal Residency
- Child Care Expenses and Uninsured Medical Expenses
- Spousal Support

Responsible for approximately 20,000 active cases at any time

In 2019, Friend of the Court

- Handled over 2,000 motions/investigations/hearings
- Resolved over 82% of issues through investigators or alternative dispute resolution
- Resolved most of the remaining matters at the FOC Referee level, with only 2% of all issues requiring judicial action
- Through the FOCUS on the Children Orientation, educated over 700 parents for success in navigating domestic relations cases involving their children
- Resolved over 2,500 contempt motions for non-payment of child support
- Distributed almost \$37 million in child support, at a rate of \$32 distributed for every \$1 in General Fund spent



# Law & Courts – Circuit Court: General Trial Division

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- Pretrial Services
- Jury Administration
- Alternative Dispute Resolution (ADR)
- Collections
- Interpreters
- Bindovers
- Mental Health Court
- Swift and Sure Sanctions Probation Program (SSSPP)



# Law & Courts – Circuit Court: PreTrial Services

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- Of 717 supervised defendants whose cases were closed in 2020
  - 88% were considered successful
    - 94% made court appearances
    - 95% did not get re-arrested or get new charges
    - 93% did not have their bond revoked
- Of 40 defendants in monitoring-only status whose cases were closed in 2020
  - 90% were considered successful
    - 93% made court appearances
    - 98% did not get re-arrested or get new charges
    - 95% did not have their bond revoked

# Law & Courts – Circuit Court: Jury Administration

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- Over 450 prospective jurors received summons and juror questionnaires every week when jury trials offered
- Jurors summoned in 2019 (the last full year offering jury trials):
  - 12,784
  - Large county yearly average: 3,566
  - Statewide yearly average: 1,134
- Failure to appear percentage in 2019
  - 7.3%
  - Large county yearly average: 18.8%
  - Statewide yearly average: 19.6%

# Law& Courts – Circuit Courts: ADR, Collections, Interpreters, & Bindovers

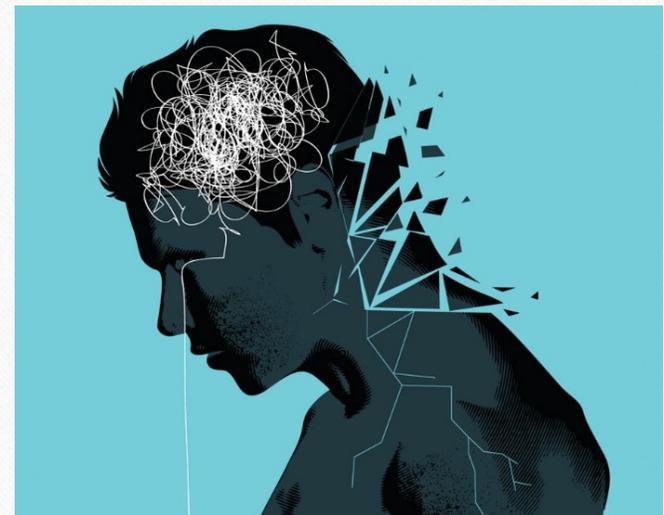
- From 2015-2020, almost 780 cases heard by mediation
  - 474 of these cases were settled by mediation (61% success rate)
  - Statewide settlement rate is estimated at approximately 57%
  - Our case evaluation settlement rate also exceeds the state average
- In 2020,
  - Almost \$700,000 in criminal conviction fees collected
  - An additional \$36,000 collected through tax garnishments
  - Over 150 interpreters appointed for criminal matters
  - Almost 1,000 bindovers taken in from District Court
    - These are felony cases opened in the Circuit Court after initial arraignment and preliminary examination at the District Court level



# Law & Courts – Circuit Court Mental Health Court and Swift and Sure Sanctions Probation Program

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- Mental Health Court (MHC) established as a treatment court for suitable criminal defendants suffering from mental illness
  - MHC stops the cycle of untreated mentally ill being repeatedly jailed
  - Approximately 650 review hearings held every year
- Swift and Sure Sanctions Probation Program (SSSPP) offers chronic offenders a last chance to avoid incarceration
  - In 2020, the program averaged 60 active participants



# Law & Courts – Justice Millage Programming

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- On August 7, 2018, Ingham County voters approved the Justice Millage. In addition to providing funding for a new justice complex, the millage authorized funding for “programming for the treatment of substance addictions, treatment of mental illness, and reduction of re-incarceration among arrested persons.” The Board of Commissioners has allocated almost \$3.1 million for this purpose since that time.

# Law & Courts Committee – Justice Millage Programming – Community Mental Health/Health Department Service Expansions

- Provide mental health therapy and case management services
- Coordinate care and increase collaboration among the Ingham County Health Department, Community Mental Health and the Jail
- Integrate behavioral health and physical health care
- Provide a client-centered approach to inmates who have a current or past history of opioid use

# Law & Courts –Justice Millage Programming: Jail Based Program Expansions

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- Seeking Safety - to help people attain safety from trauma and/or substance abuse through teaching reflective thinking and coping skills
- Trauma Centered Yoga - provided on a voluntary basis by a certified trauma informed yoga instructor.
- Moral Reconciliation Therapy - a form of cognitive-behavioral programming designed for male and female criminal justice offenders.
- Jail Re-Entry Planning and Life Skills - offering clients the opportunity to establish short term achievable goals, identify personal strengths and overcome projected barriers to success.
- Restorative Justice - offering participants a chance to take accountability and repair the harm done by their crimes, while teaching mediation, conflict resolution, and problem solving.
- Parenting Education - to promote children's development, improve child/parent attachment, communication and social control, enhance self-esteem of participants, and reduce aggressive behaviors by children and their caregivers.

# Law & Courts –Justice Millage Programming: Community Based Program Expansions

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- Electronic monitoring - an effective and cost efficient resource, capable of directly reducing the jail population while maintaining public safety.
- Substance Abuse Assessments and Psychological Evaluations - these may be required to develop a sentence that includes appropriate treatment placements and programming.
- Day reporting - This program provides an additional layer of monitoring and supervision, structure, accountability and programming to assist clients with successful integration into the community
- Moral Reconciliation Therapy (MRT) - is a systematic treatment strategy to decrease recidivism among adult criminal offenders by using 16 objectively defined steps focusing on seven basic treatment issues to promote positive change.

# Law & Courts - Justice Millage Programming: Pretrial Services Expansion

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- Funding a Pretrial Services Clerk and a Pretrial Services Investigator has provided Pretrial Services with the ability to increase the number of risk assessments/bond recommendation reports completed and the ability to more effectively supervise those defendants who are released into the community while their cases are pending.

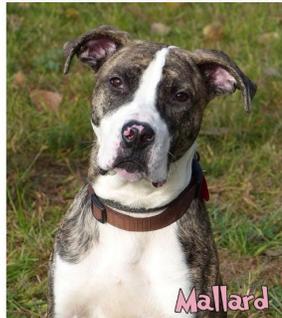
# Law & Courts – Office of the Public Defender

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## **Office of Public Defender was established in 2019**

- Prior to 2019, Ingham County relied on the participation of private attorneys to provide indigent defense services to people charged in the 55<sup>th</sup> District Court and for felonies in the 30<sup>th</sup> Circuit Court.
- With financial support from the Michigan Indigent Defense Commission in 2018, the Ingham County Commission supported by agreements with the Cities of Lansing and East Lansing, passed a resolution creating the Ingham County Office of the Public Defender.
- In late 2018, the county advertised and interviewed for the position of Chief Public Defender. Russel A. Church was selected and began work on January 2, 2019.
- Between January and April, 2019 35 employees were hired (including 26 staff attorneys) and contracts were executed to acquire all of the things necessary to open a 27 attorney law office.
- Approximately half of the attorneys hired were already working on court appointed cases in Ingham County and their appointed cases were folded in to the Office of the Public Defender.
- In April, 2019, the office started taking new misdemeanor and low level felony cases.
- In June, 2019, the Office of the Public Defender became the default entity for appointment of counsel for defendant's who are not able to hire an attorney.
- In fiscal year 2021 the office requested and secured funding for the addition of two attorneys and a third paralegal and will hire a social worker.

# Law & Courts – Animal Control & Shelter



# Law & Courts – Animal Control & Shelter

## Community Outreach Center



826 W. Saginaw St.- Lansing

- Newly renovated
- Free pet food bank
- Low cost pet supplies

## Shelter Statistics

- 87% save rate (Increase from 52.7% in 2015)
- Average length of stay for dogs-10 days (down from 26 days in 2019)



New Leash on Life Program in conjunction with the Ingham County Jail

## Community Events

- Free vaccination clinics
- Low cost spay/neuter vouchers
- Pet food banks
- Free dog houses/straw



ICACS became a certified Fear Free Shelter in 2020  
[www.fearfreeselters.com](http://www.fearfreeselters.com)

# Law & Courts – 9-1-1 Dispatch Center

## Mission Statement:

- Provide exemplary service, safeguard life and well-being, and align resources with those in need.
- Our mission is a direct reflection of our purpose and values. It serves as an unwavering, perpetual guide to service, strategy, structure, and decision making in an often challenging and dynamic public safety service environment.
- Our employees work 24/7, 365 days a year connecting the public to help by answering calls and dispatching police, fire, and emergency medical services (EMS) as quickly as possible. We are the first, first responders to any emergency and in addition to sending help, we provide pre-arrival instructions and information to callers to assist in mitigating emergencies. Any caller that cannot be helped by one of our public safety agencies will be referred to a resource that can assist them.

